

Action Key		PI Key	
	Cancelled		Alert - > 10% off target
	Overdue		Warning - < 10% off target
	Some concerns - milestone(s) missed		OK - on or above target
	In Progress		Unknown
	Complete		Data Only



Health & Wellbeing Committee Performance Scorecard 2024/25

Projects & Actions

Actions 0 0 3

Accessibility in Worcester

Active Travel (Town Investment Fund)

Delivery of grants to support the impact of the cost of living crisis and those in financial hardship

Key PIs

PIs 4 0 3 1 0

No. of ICS health initiatives supported

No. of premises and events with an 'Access Guide'

Young People Mental Health Support

No. of people sleeping rough on a single night

No. of rough sleepers supported into accommodation

No. helped through Household Support Fund

No. of awards through DWAS scheme

No. of exercise by prescription referrals

Health & Wellbeing Committee Performance Report



Health & Wellbeing Projects & Actions 2024/25

Action Status	
	Cancelled
	Overdue; Neglected
	Unassigned; Check Progress
	Not Started; In Progress; Assigned
	Completed

Accessibility in Worcester	
<p>A report is being produced to be put before the Health & Well-being Committee, outlining the aims and scope of the project.</p>	Sponsor Sian Stroud
	Due Date 31-Mar-2026
	Original Due Date 31-Mar-2026
	Current Status
	Expected Outcome

Active Travel (Town Investment Fund)	
<p>This project consists of three elements.</p> <p>Kepax Bridge - work is continuing to progress well on site following appointment of new sub-contractor and the project remains on track to complete in late 2024.</p> <p>Active Travel Corridors - a phased programme of works has been agreed with the County Council in accordance with the three projects approved in the business case. The Canal and Diglis elements are substantially complete. Additional works to extend the Diglis route to and through St Peter's are being progressed by County.</p> <p>Detailed design and preliminaries for the Ronkswood routes are progressing and the project is expected to be completed as planned.</p> <p>Beryl Bike Share Scheme – launched successfully in June. Additional bays to be installed by operator, and access for priority groups will be agreed in detail over the summer as part of ongoing contract management.</p>	Sponsor David Sutton
	Due Date 31-Mar-2025
	Original Due Date 31-Mar-2025
	Current Status
	Expected Outcome

Delivery of grants to support the impact of the cost of living crisis and those in financial hardship

The Household Support Fund allocated to Worcester City Council assisted 552 households amounting to £14,158.49 in Quarter 1. This consisted of:

- Free School Meal vouchers to nursery-age and college-age children for the June half-term (£8,610)
- Food and energy vouchers under DWAS (£997)
- Wider Essential Items, such as beds, mattresses and white goods under DWAS (£3,301.49)
- Contribution to housing costs to prevent or relieve homelessness (£1,250).

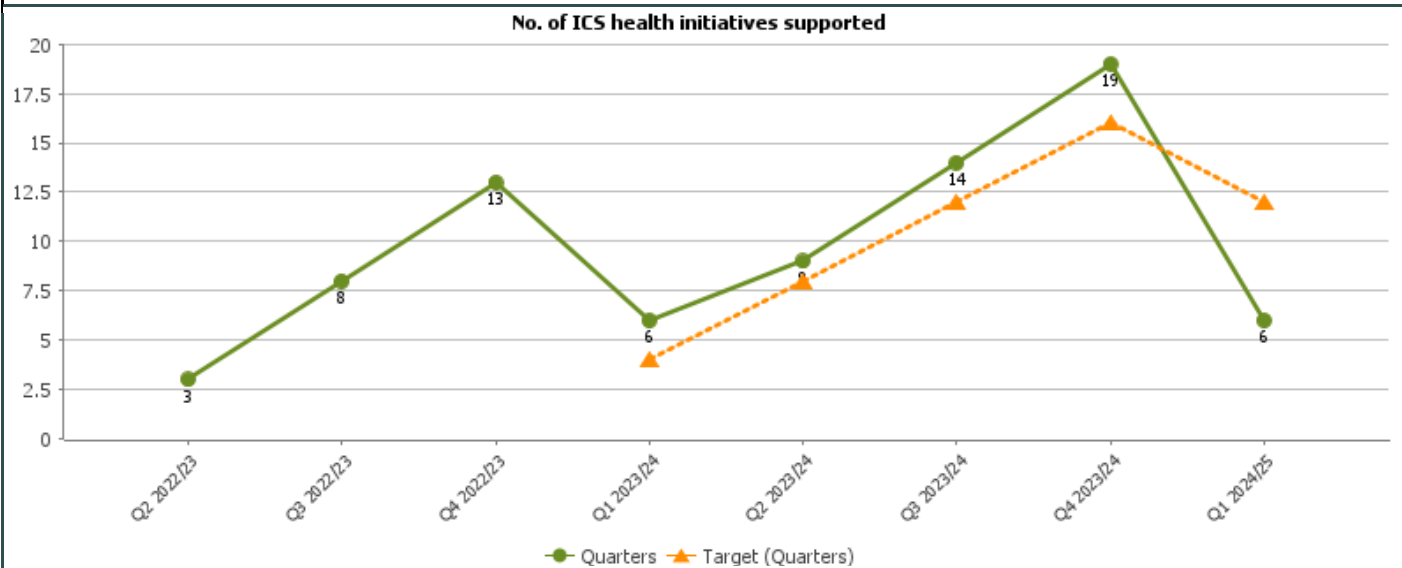
Sponsor	Tom Mountford
Due Date	30-Apr-2025
Original Due Date	30-Apr-2025
Current Status	
Expected Outcome	

Health & Wellbeing Key Performance Indicators 2024/25

PI Status	
	Alert
	Warning
	OK
	Unknown
	Data Only

No. of ICS health initiatives supported

Description: Number of Integrated Care System (ICS) health initiatives supported



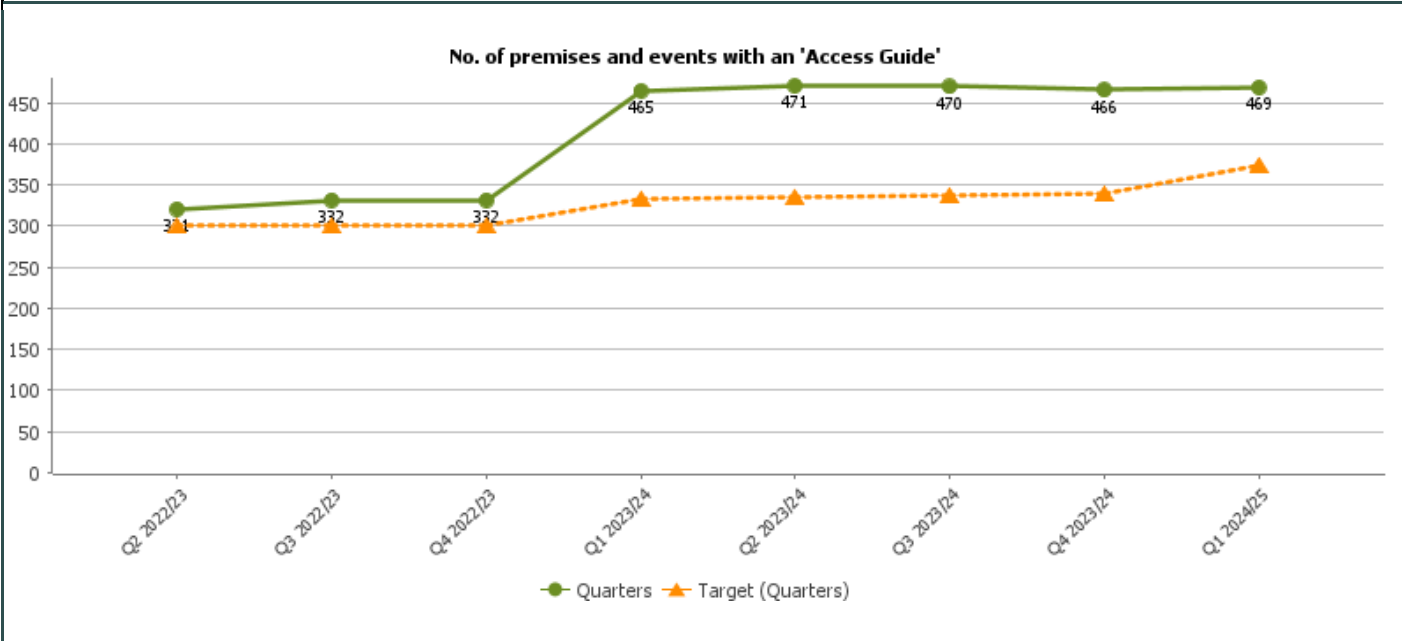
RAG		Current Value	6	Sponsor	Tom Mountford
	Aim to Maximise	Current Target	12		

Worcester City Council is supporting health initiatives through partnership collaboration. New initiatives which have taken place and planned over the last 3 months are:

- Volunteer Expo event – free event for delivered saw over 35 organisations come together offering volunteer opportunities. 250 plus visitors with positive feedback
- SummerQuest - SummerQuest campaign as part of the Best Start for Life (sub group) initiative. A summer-long event is designed to engage families across the city in a variety of physical activity and wellbeing challenges, encouraging everyone to get moving and have fun together.
- Smoking Cessation clinics – a collaborative approach has supported the Smoke-Free Future program with Smoking cessation clinics being held in Ronkswood, Tolladine, Dines Green and Warndon. These clinics are designed to support individuals in their journey towards a smoke-free lifestyle. Through a series of structured sessions, participants receive evidence-based education, personalised guidance, and behavioural support tailored to their unique needs and preferences. Led by experienced healthcare professionals including pharmacists, mental health nurses, lifestyle advisors and social prescribers, the program equips participants with practical strategies to overcome nicotine addiction, manage cravings, and navigate the challenges of quitting smoking. By fostering a supportive community and providing ongoing encouragement, the program empowers participants to achieve their goal of quitting smoking and enjoy improved health and well-being.
- Living Well for Longer – support with promotion through social media marketing and e-newsletter. Ageing Well, Strength and Balance and Flexibility, emphasising the Chief Medical Officer’s guidelines for physical activity. Living well for longer in Worcestershire page on Worcestershire County Council website
- Summer Play Scheme – through the development of a Worcester Play Plan Worcester City Council has set aside a community grants fund, the free to all attendees scheme aims to support play provision over the school summer holiday period encouraging a range of play activities supporting physical and mental health wellbeing.
- NHS getting to know you - collaborative support of Herefordshire and Worcestershire Health and Care NHS Trust 'getting to know you session' in the community, enabling staff to get to know colleagues and the community.

No. of premises and events with an 'Access Guide'

Description: Number of premises and events benefitting from an 'Access Guide' via Access Able

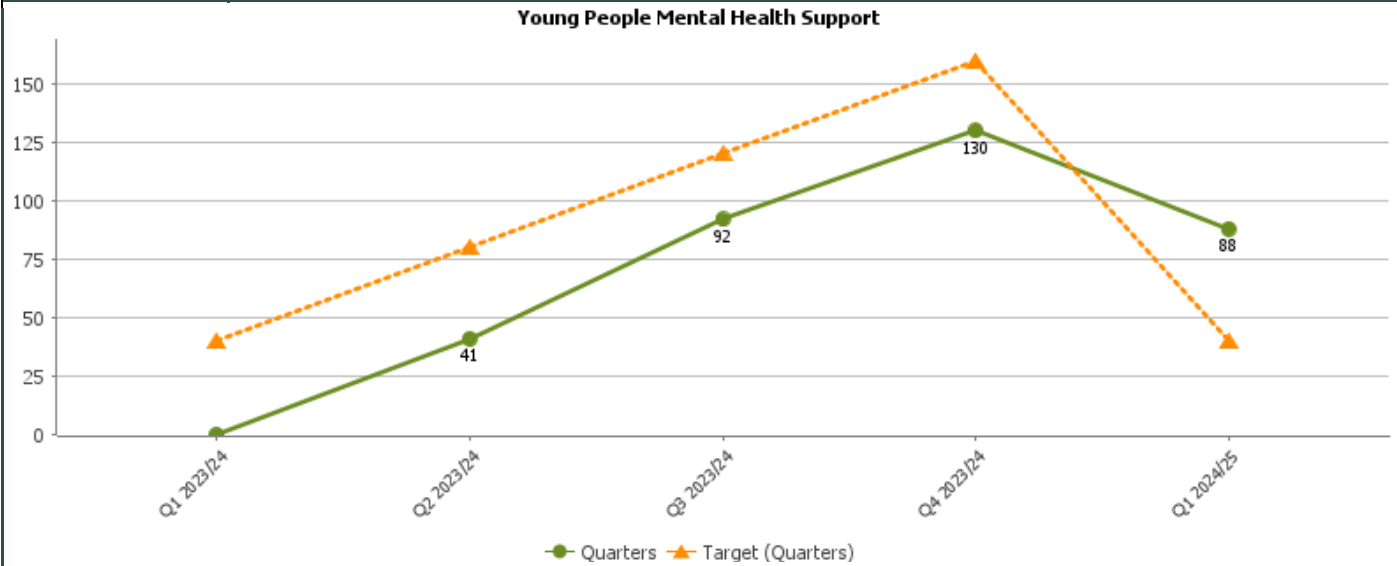


RAG	✔	Current Value	469	Sponsor	Tom Mountford
	Aim to Maximise	Current Target	375		

There are 469 guides within 5 miles of Worcester City Centre, but only 307 on the Worcester guides page. Officers are engaging the new owners to ask for permission to re-survey them. Surveyors are scheduled to review premises guides and create 9 new guides in July. The Victorian Fayre was surveyed and updated in advance of the event.

Young People Mental Health Support

Description: The number of young people supported through Mental Health Support. Onside Advocacy have been commissioned to deliver mental health support for children and young people aged 7-11 and young adults aged 16-20 with community based, non-clinical mental health support.



RAG		Current Value	88	Sponsor	Tom Mountford
	Aim to Maximise	Current Target	40		

The team of 3 workers is fully operational in 2 schools / 2 colleges with a new practitioner settling into HOW college this quarter. All schools and colleges continue to utilise the service in conjunction with their wider support offerings. The teams have excellent relationships within their respective institutions and feedback remains very positive from both staff and students. The focus of support this quarter has been focused around preparing young people for exams and planning transition support into secondary school and progression onto further education courses / University. Parental support continues to be in demand with many parents requesting support with their children. 3 cases with an ASD diagnosis were supported with visuals for routines and expectations of behaviour. Personalised regulation boards were created as a visual reminder for the child and the parent

Each school / college, manage their own waitlists with practitioners picking up cases once support has been closed. This Quarter we have had 36 new referrals, closed 50 and brought forward 52 from Q4, total support for children and young people this quarter is 88. This does not include the 17 parents from this Quarter and 8 from Q4.

No. of people sleeping rough on a single night

Description: Rough sleepers are defined as: People sleeping rough, about to bed or actually bedded down in the open air. People in buildings or other places not designed for habitation (such as stairwells, barns, sheds, car parks, cars, derelict boats, stations or "bashes" which are makeshift shelters often comprised of cardboard boxes).
 The annual figure is snapshot of a pre-agreed typical night following methodology set out by government guidance from the following options:

- Count based estimate
- Evidence-based estimate meeting
- Evidence-based estimate meeting including a spotlight count

2023/24 – 20

New PI. Insufficient data for chart.

RAG	n/a	2023/24 Value	20	Sponsor	Tom Mountford
	Aim to Minimise	2023/24 Target	n/a		

New Annual PI.

Target for 2024/25 is 15, a reduction in number of individuals in comparison to the annual count (20 in 2023).

No. of rough sleepers supported into accommodation

Description: The number of individuals who were formerly rough sleeping and have been supported into either 'off the street' accommodation or medium/long-term accommodation.
 Off the Street accommodation includes hostels, temporary accommodation, placements, Severe Weather Emergency Protocol (SWEP) placements, No Second Night Out placements. Medium or long-term accommodation includes accommodation that is intended to last for 6 months or more and could include Supported Housing, Housing First, RSAP units, Social Housing, Private Rented Accommodation.

Q1 2024/25 – 10

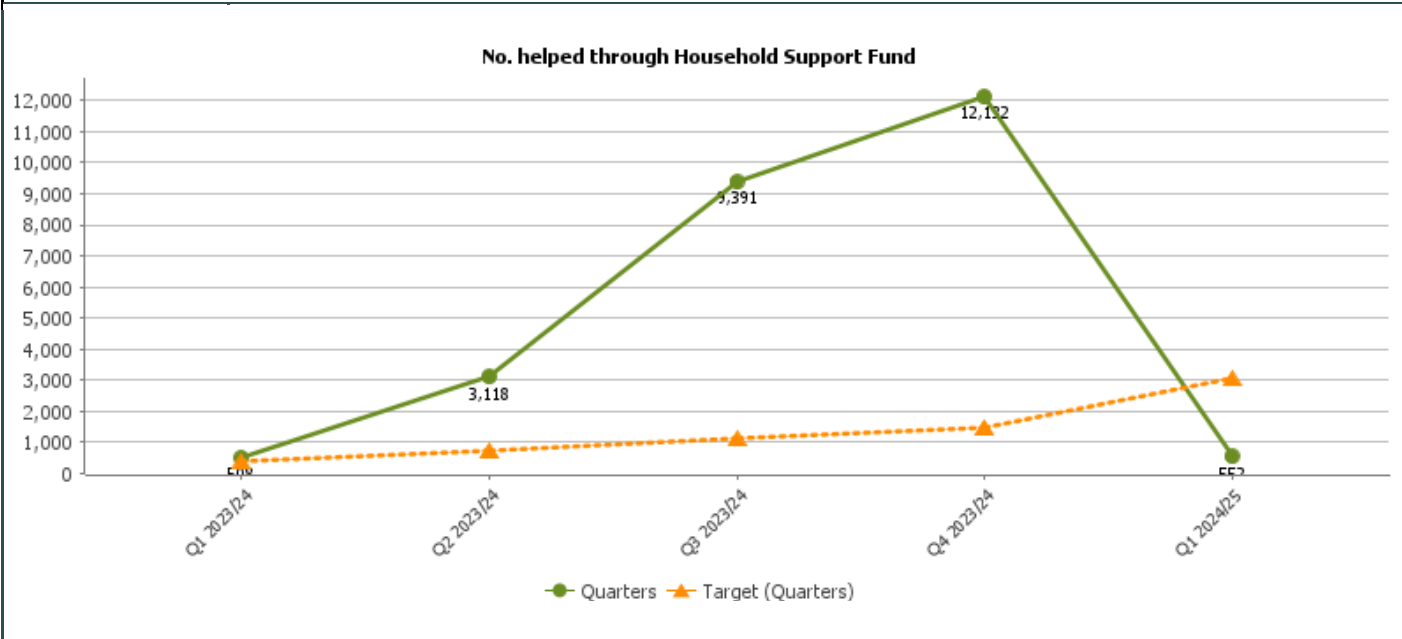
New PI. Insufficient data for chart.

RAG		Current Value	10	Sponsor	Tom Mountford
	Aim to Maximise	Current Target	5		

18-Jul-2024
 New PI.
 10 individuals have been supported into accommodation from rough sleeping during quarter 1 of 2024/25. 8 of these individuals moved into 'off the street' accommodation, which is intended as short-term accommodation until they are ready to move on. This includes discretionary placements into B&Bs or hotels, as well as the RSI funded No Second Night Out Service.
 A further 2 individuals moved into medium or long term accommodation such as a social or private tenancy, hostel or supported accommodation available for at least 6 months.

No. helped through Household Support Fund

Description: The number of households helped through Household Support Fund



RAG	●	Current Value	552	Sponsor	Tom Mountford
	Aim to Maximise	Current Target	3,050		

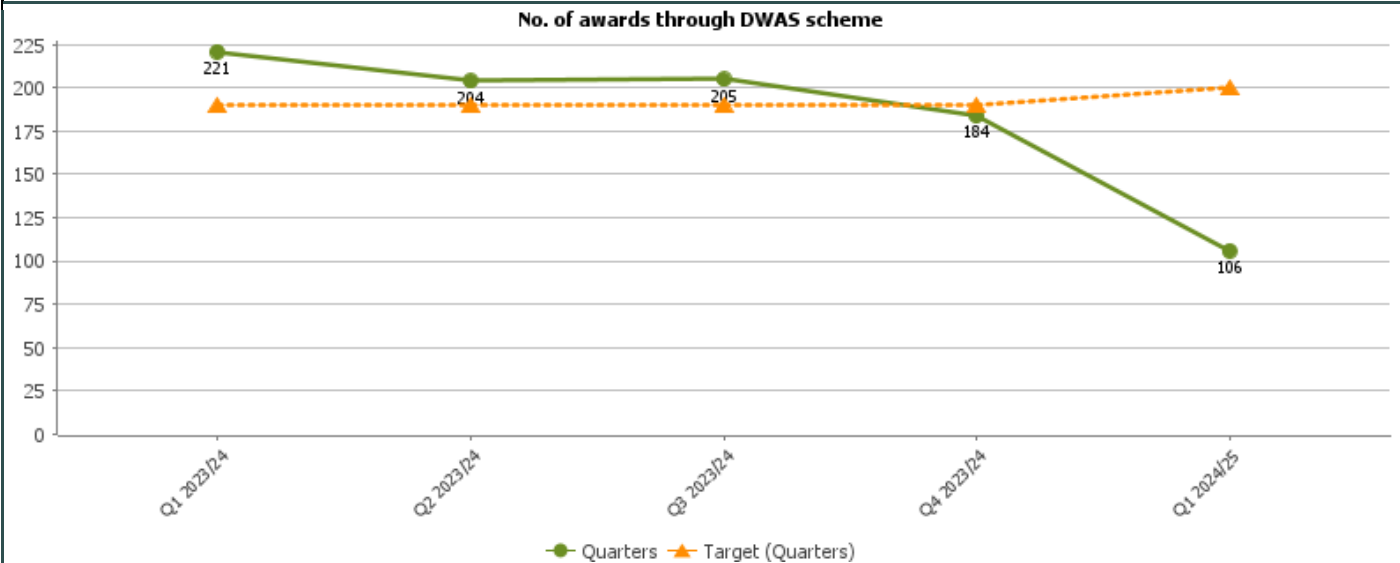
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This consisted of:

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- Contribution to housing costs to prevent or relieve homelessness (£1,250).

No. of awards through DWAS scheme

Description: Number of awards made through the Discretionary Welfare Assistance Scheme (DWAS)



RAG		Current Value	106	Sponsor	Tom Mountford
	Aim to Maximise	Current Target	200		

The breakdown of awards by category is as follows:

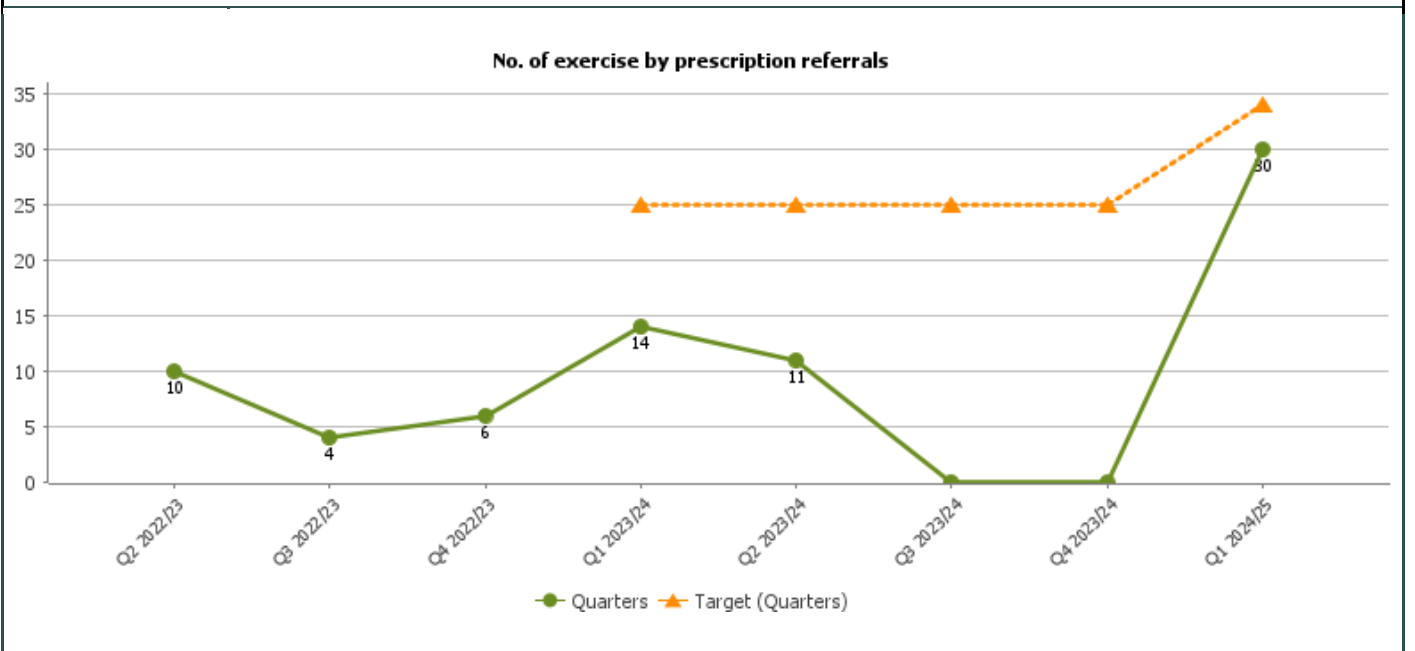
- Food vouchers - 9
- Energy vouchers - 16
- White Goods - 81

In addition to the above awards made through the core DWAS scheme, a further 46 awards of white goods and Essential Items were made utilising Household Support Funding.

62% of households assisted with white goods and essential items and 21% of households assisted with food and energy vouchers in Qtr 1 were families.

No. of exercise by prescription referrals

Description: Number of patients participating in the Type 2 Diabetes Unlocked Project. This data is provided by a third party (Primary Care Network).



RAG ●	Current Value 30	Sponsor Tom Mountford
	Current Target 34	

Thirty referrals were received during the reporting period.