

**Environment Committee  
Proposed Scorecard Content 2023/24**

<b>Projects and Activities</b>	
Perdiswell landscaping Phase 2 – Perdiswell Park - <i>complete 31 March 2023</i>	
Riverside Park improvements to maintain and enhance Green Flag - <i>ongoing due July 2023</i>	
Public Bin Investment Programme - <i>ongoing due 31 March 2024</i>	
Waste & Recycling Collection Review - <i>ongoing due 31 July 2023</i>	
Car Park Signage Project - <i>ongoing due 01 Sep 23</i>	
Ward Level Public Open Space Biodiversity Action Plan - <i>ongoing due March 2024</i>	
Environmental Sustainability Action Plan - <i>ongoing</i>	
Green Homes Grant Local Authority Delivery Scheme - <i>due 30 Mar 23</i>	
Tree planting and management - Queens Green Canopy – <i>ongoing due 31 March 2027</i>	
<b>New for 2023/24</b>	
Electrifying Worcester City Council’s Fleet – 31 March 2025	
<b>Removed</b>	<b>Reason for removal</b>
Achieving Green flag for Astwood Cemetery	Completed

Key PIs	22/23 Target	23/24 Target	Target Rationale/Comments
% of household waste recycled and composted	38%	40%	Central Government push to increase the quality and quantity of recycle
Household waste recycled	31%	35%	Central Government push to increase the quality and quantity of recycle
Residual household waste collected per household (kg)	457	380	This should reduce if we are collecting more recycling
Total amount of household waste collected per household (kg)	694	694	
Number of missed bin collections (split out into recycling and refuse)	1,500	1400	Should see reduction in missed bins due to in cab technology reporting bins not presented for collection rather than actual bins missed
% animal fouling cleared within time	90%	90%	
% of street litter cleared within time	80%	85%	
% of street detritus and weeds cleared within time	80%	85%	
% of poor grass maintenance cleared within time	80%	85%	
% overflowing litter / dog waste bins dealt within time	95%	95%	
% fly-tipping cleared within time	90%	90%	
% of streets assessed as Excellent or Acceptable across City Centre Place	85%	90%	
No. of street scene assessments by grade across City Centre Place	TBC	20	
% of street assessed as Excellent or Acceptable across four Main Places	85%	90%	
No. of street scene assessments by grade across four Main Places	TBC	80	
Environmental FPNs issued	390	420	

Satisfaction with street cleansing	67%	70%	
Satisfaction with rubbish collection and recycling	87%	90%	
Satisfaction with parks and play areas	72%	75%	
Satisfaction with Cemeteries and Crematorium	60%	75%	
Carbon emissions	1420t	1250t	This is a small reduction that reflects that we have completed a number of larger improvements and will be focussing on some smaller but nevertheless important improvements to heating management and controls
<b>New for 2023/24</b>	<b>23/24 Target</b>	<b>23/24 Target</b>	<b>Reason for Addition / Target Rationale</b>
Total garden waste collected per customer (kg)	-	234	Changing the way we show the removal of garden waste from residual
<b>Removed</b>	<b>Reason for removal</b>		
Household waste composted	This is only reflective of waste that we take as part of the Garden Waste service so isn't a true reflection of households who are composting. The drivers for waste should focus around increasing the recycling composition in quantity and quality.		