



Action Key		PI Key	
	Cancelled		Alert - > 10% off target
	Overdue		Warning - < 10% off target
	Some concerns – milestone(s) missed		OK - on or above target
	In Progress		Unknown
	Complete		Data Only





## Health & Wellbeing Committee Performance Scorecard 2022/23


 **Projects & Actions**


 **Actions**  1  2  1






 Active Travel (Town Investment Fund)


 To implement the recommendations from the Child Poverty Task and Finish Group Final Report


 Integrated Care System (Local Arrangements)


 Develop Worcester City Health & Wellbeing Priorities


 **Key PIs**


 PIs  0  0  1  5


 No. of ICS health initiatives supported

 No. of premises and events with an 'Access Guide'

 No. of rough sleepers engaged with Outreach services

 No. of rough sleepers transitioned to accommodation as a result of Outreach services

 No. of disabled people living independently through home adaptations

 No. of exercise by prescription referrals

# Health & Wellbeing Committee Performance Report



## Health & Wellbeing Projects & Actions 2022/23



Action Status	
	Cancelled
	Overdue; Neglected
	Unassigned; Check Progress
	Not Started; In Progress; Assigned
	Completed

Active Travel (Town Investment Fund)	
<p>This project consists of three elements</p> <p>Kepax Bridge - County Council Cabinet have delegated authority to award construction contracts and the project remains on track to complete by January 2024.</p> <p>Active Travel Corridors - a phased programme of works has been agreed with the County Council in accordance with the projects approved in the business case. Work will commence on the first phases in November 2022 with the final phase due for completion in September 2023.</p> <p>Bike Share / Hire - a project team has been established and a procurement programme is being developed. Indicative timetable is to go live in Spring 2024. There are potential issues with supply chain capacity and inflation which will be assessed and reported in more detail at the committee in January.</p>	<p><b>Sponsor</b> David Sutton</p>
	<p><b>Due Date</b> 31-Mar-2025</p>
	<p><b>Original Due Date</b> 31-Mar-2025</p>
	<p><b>Current Status</b> </p>
	<p><b>Expected Outcome</b> </p>



To implement the recommendations from the Child Poverty Task and Finish Group Final Report	
<p>This topic is reported back by way of a formal report to this Committee twice a year with the last report being presented in June 2022 (<a href="https://www.worcester.gov.uk">Child Poverty Report Final.pdf (worcester.gov.uk)</a>). The next report will be presented in January 2023.</p> <p>In the last 6 months the following key outputs have been achieved -</p>	<p><b>Sponsor</b> Lloyd Griffiths</p>
	<p><b>Due Date</b> 31-Mar-2022</p>
	<p><b>Original Due Date</b> 31-Mar-2022</p>
	<p><b>Current Status</b> </p>
	<p><b>Expected Outcome</b> </p>

<ul style="list-style-type: none"> <li>• Held Cost of Living Crisis Conference and established a directory of support and dedicated webpages</li> <li>• Funded 4 weeks of free school meals for eligible pre-schoolers, school pupils and college students over the 2022 Summer Holidays</li> <li>• Allocated funding that will enable the Council to step in and support free school meals for the same cohort for 50% of the remaining school holidays through until Easter 2023</li> <li>• Children’s health and well-being established as a priority for the District Collaborative</li> <li>• Submitted a bid to Worcestershire County Council Public Health (through District Collaborative) aimed at increasing mental health support for 6-8yo and 16-18yo</li> </ul>	
---	--

**Integrated Care System (Local Arrangements)**

<ul style="list-style-type: none"> <li>• Following its inception meeting on 10th June, the Worcester City District Collaborative (DC) has met on 19th August, 7th October and is next due to meet on 4th November.</li> <li>• The DC has now formalised its Terms of Reference and its priorities for 2022/2023</li> <li>• The DC has recently submitted a funding bid to Worcestershire County Council for increased mental health support for children (6-8yo) and young people (16-18yo) to be delivered through Onside Advocacy, this to be match funded by Worcester City Council (subject to approval) COMF funding</li> <li>• A report on the work of the DC will be presented at the November 2022 H&amp;WB Committee</li> </ul>	<b>Sponsor</b>	Lloyd Griffiths
	<b>Due Date</b>	31-Mar-2023
	<b>Original Due Date</b>	31-Mar-2023
	<b>Current Status</b>	
	<b>Expected Outcome</b>	

**Develop Worcester City Health & Wellbeing Priorities**

<p>Having regard to the Worcestershire Health &amp; Wellbeing Strategy 2022 - 2032 that was discussed at this Committee in March 2022 and in response to which this Council submitted a consultation response, the Worcester City District Collaborative has agreed the following for 2022/2023 -</p> <p><b>The Worcester City Collaborative aims to:</b></p> <ul style="list-style-type: none"> <li>• Contribute to the development and delivery of the Worcestershire Joint Health and Wellbeing Strategy and the Integrated Wellbeing Offer.</li> <li>• Develop and deliver the Worcester City Health and Wellbeing Action Plan.</li> <li>• Identify and understand local issues, trends and underlying causes relating to public health.</li> </ul>	<b>Sponsor</b>	Lloyd Griffiths
	<b>Due Date</b>	30-Mar-2023
	<b>Original Due Date</b>	30-Mar-2023
	<b>Current Status</b>	
	<b>Expected Outcome</b>	

- To share intelligence, learning and best practice for the delivery of effective collaboration, providing bespoke customer centric services to improve health outcomes.
- Monitor and report on delivery of projects.
- Showcase existing projects and share best practice and information on health and wellbeing services.

**The Worcester City Collaborative will work on initial priority focus areas:**

- **Tackling loneliness and social isolation** - with key benefits of preventing early onset on diabetes and dementia.
- **Providing the best start in life during maternity and children's health** – with key benefits of reducing childhood obesity and better health outcomes in later life.
- **Targeted engagement where inequality and / or deprivation is linked to health outcomes** – with key benefits of improved access to health checks and screening for prevention and early diagnosis of illness.

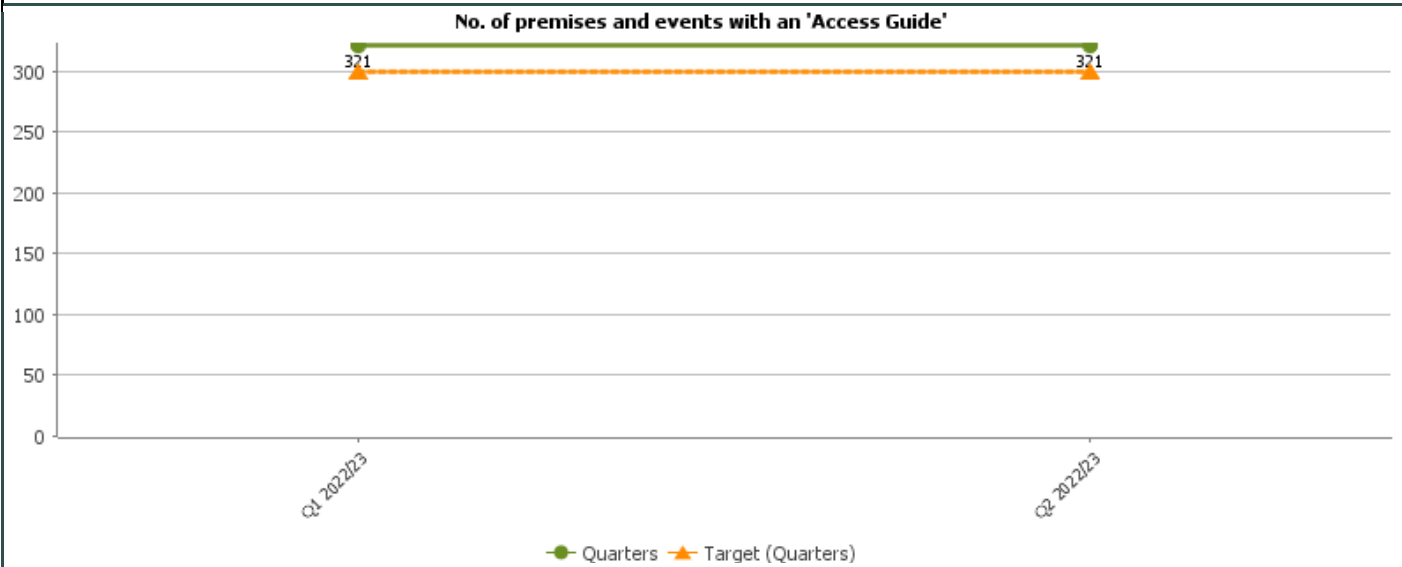
## Health & Wellbeing Key Performance Indicators 2022/23

PI Status	
	Alert
	Warning
	OK
	Unknown
	Data Only

No. of ICS health initiatives supported									
<b>Description:</b> Number of ICS health initiatives supported									
<table border="1"> <caption>Data for No. of ICS health initiatives supported</caption> <thead> <tr> <th>Quarter</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>Q1 2022/23</td> <td>2</td> </tr> <tr> <td>Q2 2022/23</td> <td>1</td> </tr> </tbody> </table>				Quarter	Value	Q1 2022/23	2	Q2 2022/23	1
Quarter	Value								
Q1 2022/23	2								
Q2 2022/23	1								
<b>RAG</b>		<b>Current Value</b>	1						
	Aim to Maximise	<b>Current Target</b>							
<p>"Off to a flying start" training programme to start in October for frontline workers with young people to look out for signs of anxiety and how to support young people.</p> <p>Supporting the autumn COVID-19 and flu vaccination programme within the community at community centres, Guildhall and Heart of Worcestershire College.</p> <p>Worcester City District Collaborative have submitted a multi-agency funding application to the Being Well fund for mental health support for young children and young people.</p>									

### No. of premises and events with an 'Access Guide'

**Description:** Number of premises and events benefitting from an 'Access Guide' via Access Able



<b>RAG</b>		<b>Current Value</b>	321	<b>Sponsor</b>	Tom Mountford
	Aim to Maximise	<b>Current Target</b>	300		

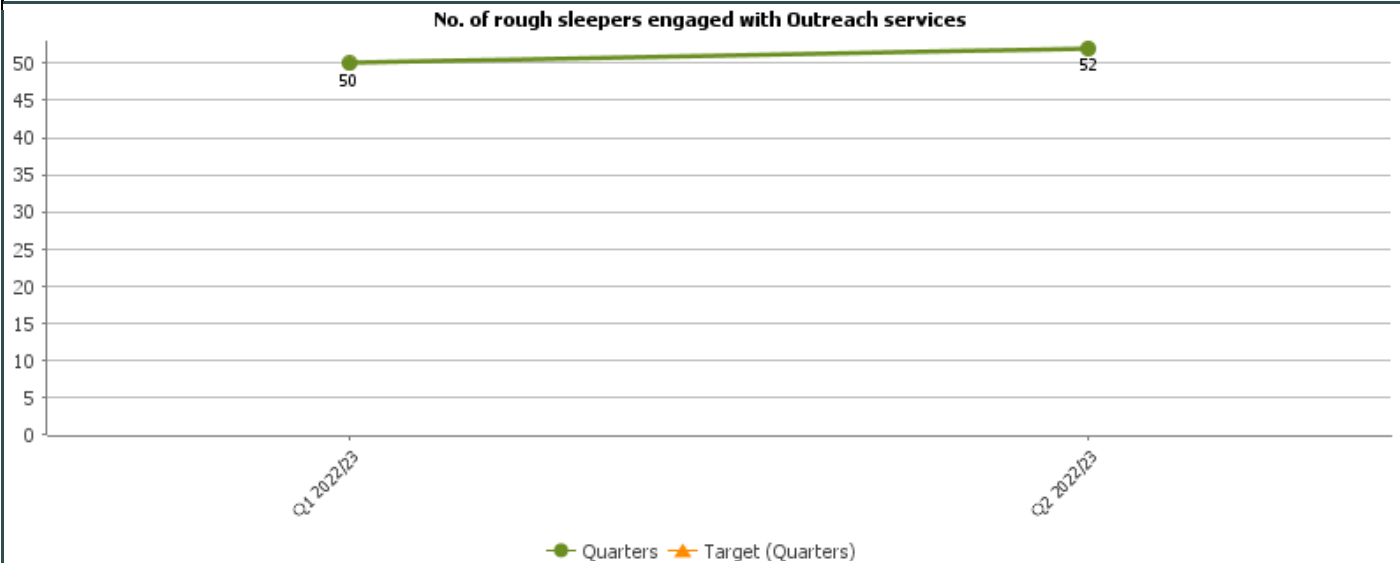
Current access guides were reviewed with Worcester BID. Outcome of the session identified 12 priority locations to be resurveyed due to physical changes in the premises.

The surveys of premises are combined where possible to be more efficient. The next round of surveys will be conducted in November 2022 to include the Victorian Fayre.

A report to Health and Wellbeing Committee in November 2022 will highlight priority locations and premises to be surveyed.

## No. of rough sleepers engaged with Outreach services

**Description:** The number of individual rough sleepers engaged with by Outreach Services on an ongoing basis



<b>RAG</b> 	<b>Current Value</b> 52	<b>Sponsor</b> Tom Mountford
Aim to Maximise	<b>Current Target</b>	

This figure represents all individuals who are engaged with outreach services, including through intervention (those actively rough sleeping) and through recovery (former rough sleepers who are accommodated and need support to sustain their accommodation).

Of this figure 14 households were accommodated in the quarter, though support is still ongoing to help them sustain.

11 households were registered with a GP and 13 with healthy minds to address physical and mental health needs. 35 were assisted with engagement with Cranston for drug and alcohol misuse.

9 households are new to outreach support during the quarter. 7 households have been closed down.

Please note the number of people engaged in services will be higher than the snapshot figure of people sleeping rough on a particular night.

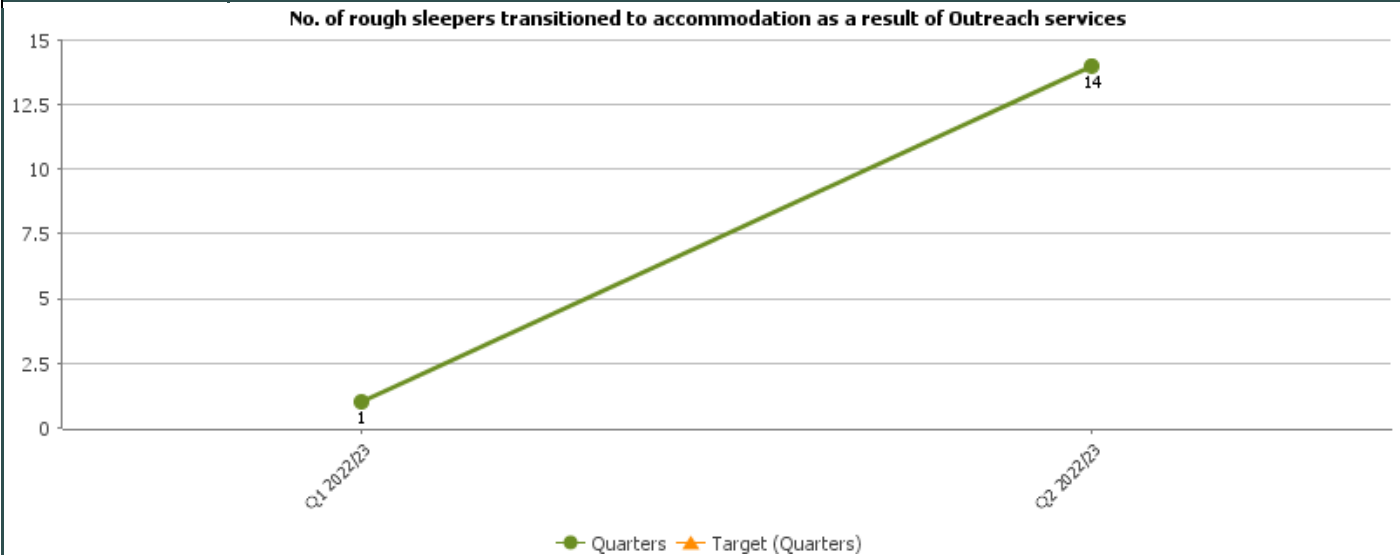
The response to rough sleeping is split by:-

- Prevention (preventing those from rough sleeping)
- Intervention (working with those who are rough sleeping, though they may not be rough sleeping full time. They may have periods where they have friends or family where they can sofa surf or may be in custody / hospital or other short term placements)
- Recovery (those with a history of rough sleeping who need support to prevent returning to the streets once accommodated. This is to break the revolving door of homelessness many customers find themselves falling into.

Support is not just provided those who are currently rough sleeping but includes those who have been rough sleeping and are insecurely accommodated or those with a history of rough sleeping who need support to sustain accommodation.

## No. of rough sleepers transitioned to accommodation as a result of Outreach services

**Description:** The number of individual rough sleepers who as a result of Outreach Services have transitioned into accommodation (emergency or temporary).



<b>RAG</b> 	<b>Current Value</b> 14	<b>Sponsor</b> Tom Mountford
Aim to Maximise	<b>Current Target</b>	

5 into medium / long term accommodation and another 9 into off the street accommodation (i.e. hostels or other short term placements).

Over the past 6 months we have put in place an intervention and transition team. This includes two staff employed by MAGGs day centre and a staff member employed by Worcester City Council with a specialist on rough sleeping. The officers have lower case loads allowing more time to be focused on the wider complex needs and also to chase down and gain engagement. Many of the rough sleeping cohort have difficulty adhering to appointments or attending or keeping phones for contact so assertive outreach is needed to get engagement. Weekly meetings are undertaken with officers and external partners to look at collaborative solutions to problems. A review of the ITT project is currently underway to assess the benefits of this way of working and what improvements can be made.

The initial stages of the review indicate this has had positive outcomes for clients and also an improvement on data collection of positive outcomes.

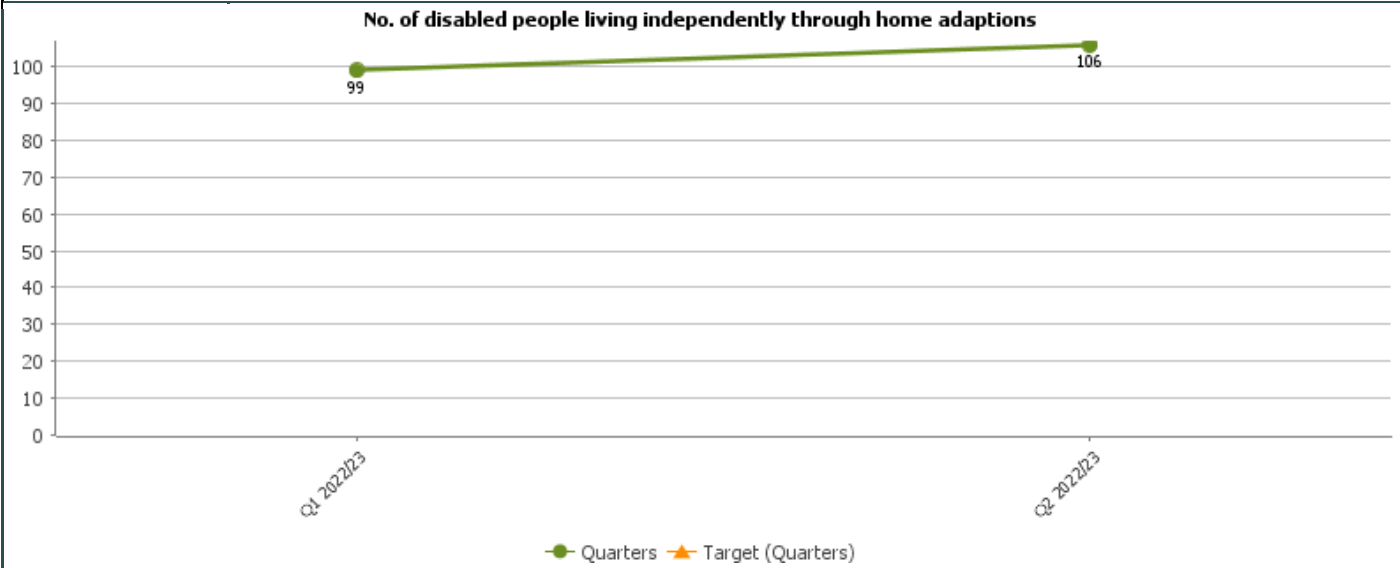
Due to ongoing support needs from a multiply complex cohort there is a risk that due to ongoing support being provided, a larger cohort new to the street can't be assisted. There is also a limit to accommodation that can accommodate individuals with such needs. Work is ongoing with individuals and providers to assist with move on. There are barriers to finding move on accommodation due to poor prior behaviour, lack of support, particularly for mental health, former rent arrears and client engagement in services.

Winter can often see migration of rough sleepers from other areas to Worcester. Typically these households can be unwilling to engage and as such there is a risk that this could lead to an increase in rough sleeper.



## No. of disabled people living independently through home adaptations

**Description:** Increase the number of disabled people enabled to live more independently through home adaptations

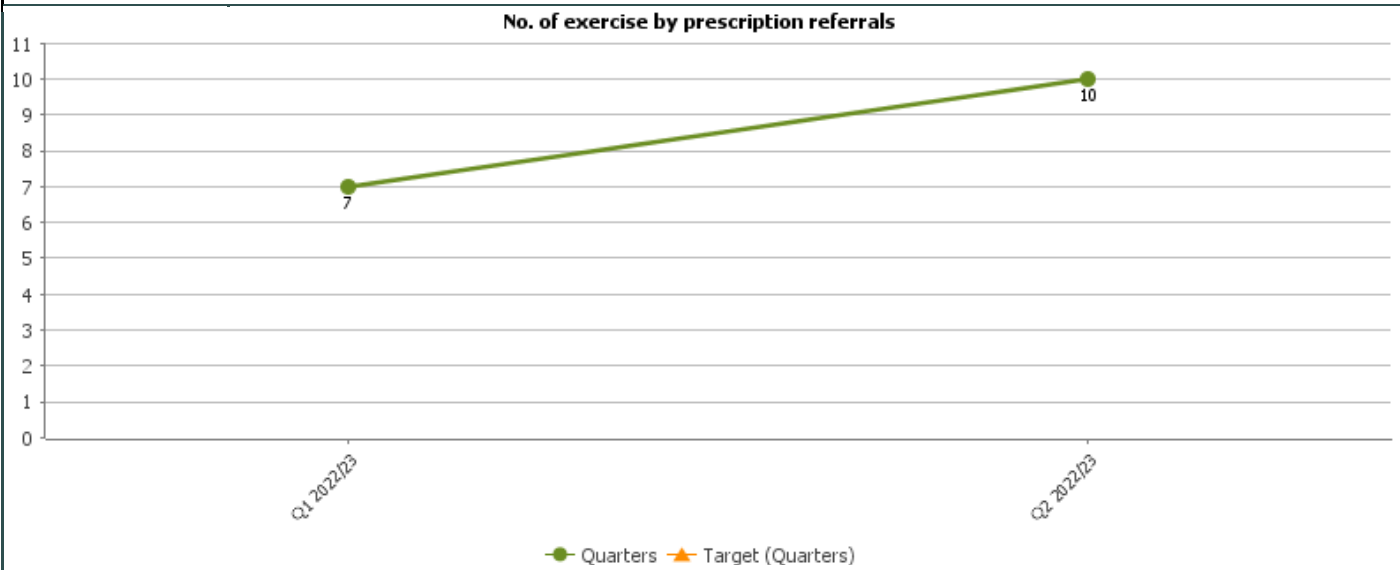


<b>RAG</b>		<b>Current Value</b>	106	<b>Sponsor</b>	Tom Mountford
Aim to Maximise		<b>Current Target</b>			

During this quarter an additional 106 people have been able to live independently as a result of home adaptations. Out of this total of 106 there have been 7 major adaptations (over £10,000) such as extensions and through floor lifts. As well as 7 adaptations costing between £1,000 and £10,000 such as level access showers, stairlifts and ramping. The remaining 92 adaptations were minor works (which required an additional discretionary funding top up) these works include adaptations which assist in property access and bathroom facilitation.

## No. of exercise by prescription referrals

**Description:** Number of patients participating in the Type 2 Diabetes Unlocked Project



<b>RAG</b>		<b>Current Value</b> 10	<b>Sponsor</b> Tom Mountford
Aim to Maximise		<b>Current Target</b>	

In the summer of 2021 Worcester City Primary Care Network (PCN) took the decision to try and develop a city-wide service for Type 2 Diabetics that would include group consultations, in recognition of the importance of physical exercise and diet in controlling blood pressure and improving cholesterol (blood fats) to help protect against problems such as heart disease. As a result, Worcester City PCN have since designed an educational programme in collaboration with other local organisations keen to develop an integrated care partnership.

The programme builds relationships between local and national stakeholders such as Worcester Community Trust, Freedom Leisure, Diabetes UK and Abbott (providers of technology that monitors glucose readings). The aim was to introduce patients to additional knowledge surrounding their condition and educate them on how to manage it with information provided on topics such as exercise, nutrition, health and wellbeing, podiatry, reducing the reliance on medication and remission, as well as informing them how to effectively access and utilise facilities and services in their local area.

Content of the educational programme;

Week 1 session 1: An introduction to Diabetes Unlocked

Week 1 session 2: Nutrition

Week 2: Exercise and fitness and an introduction to local services

Week 3: Diabetes and technology hosted by Abbott

Week 4: Podiatry

Week 5: Reducing the reliance on medication and remission

Week 6: Living with Diabetes hosted by Diabetes UK

Results to date;

Programme 1 - March to May 2022 (12 weeks, 60 mins per session) 12 started 7 completed

Programme 2 - June & July 2022 (6 weeks, 90 mins per session) 13 started 6 completed

Programme 3 - September & October (6 weeks, 90 mins per session) 6 started 4 completed

Programme 4 - Scheduled to take in place during January & February 2023

Please refer to the Members briefing note attached for further information.