

Appendix 1 - 3

[REDACTED]

[REDACTED]

St Johns

Worcester

[REDACTED]

16/05/2022

To whom it concerns,

I am writing to give further comment back to the statement of the Portobello Inn Pub located on Bransford Road we were asked to write several months ago. We wish our views to be taken into consideration regarding the pub and its nuisance noise levels and loutish behaviour we endure on a regular basis.

The same nuisance loutish behaviour and disregard to the rest of the neighbourhood is still being observed by the local community. Throughout opening hours and after closing times where the noise continues. We have been registering the behaviour via 101 as attempts to call the pub are often left with no answer. Since the warmer weather has come about it appears the noise levels and abusive language has increased from the client base. Mostly generated from this smoking area.

On one Wednesday evening we've gone to bed circa 11pm and could hear a film/adverts playing while lying in bed. Assuming we'd left the TV on I got up to turn it off only find it was from the outdoor TV to the pub. It was that loud it could be heard through our double glazed windows and from the next street as I went to investigate. The pub doors were shut it was from the TV in the smoking area which I don't believe they have a license to cover this. Especially as it was gone past 11pm during the week.

To add to the nuisance noise levels of the client base we now are dealing with the Extractor Fan noise. They had some work done to it a month ago or so and since has been like living next to a motorway. The constant drone during the day and through the evening is really starting to take its toll on us. Recently we can see smoke and particles being expelled from it.

We have sent over some of the videos we have taken to show as evidence. There are more available upon request. Our latest call to 101 was registered on 13/05/22 for nuisance noise and antisocial behaviour. Please request an updated list from the police to see this is an ongoing issue.

We really hope the views of the neighbours are considered.

Yours Sincerely

[REDACTED]