

## Appendix 1 - 2

██████████, ██████████ ██████████  
██████████

St Johns

Worcester

WR2 ██████████

17/01/2022

Dear PC Jen EVANS,

I am writing to give our statement of the Portobello Inn Pub located on Bransford Road. We wish our views to be taken into consideration regarding the pub and its nuisance noise levels and loutish behaviour we endure on a regular basis.

### Part 1, Function Room

The summer of 2021 was particularly bad due to the events being held in the function room where the fire door was continually left open for the music to be heard over 2 streets away. The customers would then use this area as a gathering point in the carpark to be a smoking area/drinking area opposed to the designated area. The noise levels were unbearable at the time, and we've had to call 101 on several occasions.

We had been taking notes and pictures as evidence to the Marston's pub group to show that the regulation of the fire door being kept shut wasn't being adhered to. To name a few dates of note: 8/10/21, 11/10/21, 17/10/21, 6/11/21, 13/10/21.

### Part2, Smoking Area/Nuisance Noise

The designated smoking area/car park is a constant gathering for noise levels, quite often heard on a Friday/Saturday night but has been known during the daytime and during the evenings in the week. We expect living near a pub to hear car doors, generally talking and loud noises when the football is on etc. However, the levels are constantly at an intolerable level with shouting, screaming abusive language, fighting, smashing of glass, along with people smoking cannabis in the alley way (and then returning back to the pub). People are often sat in their cars playing loud music to add to the noise from the pub itself till late into the evening/morning.

The last two weekends have been particularly bad, 8/01/22, 15 and 16/01/22. Screaming/shouting and general bad language and music levels can be heard all day and night.

The Portobello Inn was always a respected pub and an asset to the community however, of recent times, it's now the thorn in all our sides. It seems since the change in management, it now attracts a less than civil customer base where this loutish behaviour is accepted.

We have a young toddler and one of us works nights, so the disruption makes home life a real struggle due to this pub and annoyance noise levels. We've been ashamed to have people over and sit out in the garden due to having to listen to the swearing and abusive language. The levels endured can quite often be heard through the closed doors and windows.

I do not know what a remedy to this situation would be, besides reinstating the previous owners or of similar nature. I would expect at the very minimum an onsite bouncer would need to be employed full time to prevent the offenders residing here. However, my fear would be this will only move the offending people to the streets and not address the root of the problem.

We really hope that a resolution to this situation is insight.

Yours Sincerely

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