

Action Key		PI Key	
	Cancelled		Alert - > 10% off target
	Overdue		Warning - < 10% off target
	Some concerns - milestone(s) missed		OK - on or above target
	In Progress		Unknown
	Complete		Data Only



## Communities Committee Performance Scorecard 2021/22

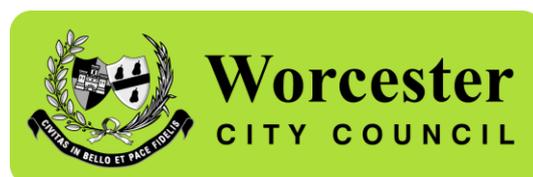
**Projects & Actions**  
 Actions 0 1 8 0

- City Centre Public Space Protection Order
- Partnership Delivery of Inland Waterway Association - Festival of Water
- Review of existing Public Space Protection Orders
- Community Recovery Strategy
- Delivery of 3 affordable housing developments in the City
- To develop a Worcester City Homes and Communities Strategy
- Development of Housing Enabling Strategy
- Next Steps Accommodation for Rough Sleepers (Every One In)
- To implement the recommendations from the Child Poverty Task and Finish Group Final Report

**Key PIs**  
 PIs 3 1 7 0 8

- Number of Community events supported
- No. of Small Community Grants awarded
- Tennis in Parks - Participation for free
- Tennis in Parks - Paid for Participation
- Find It Do It Worcester
- Total number of crime incidents
- Number of anti-social behaviour (ASB) incidents
- Active participation at leisure centres
- Number of sport and play activities participants
- Homelessness Resolution (Preventions and Relief)
- Percentage of HMO's licensed
- Category 1 Hazard Removal
- Category 2 Hazard Removal
- Percentage of households owed a duty whose homelessness was prevented
- Percentage of households not owed a duty whose homelessness was prevented
- Percentage of households owed a duty whose homelessness was relieved
- Number of preventions and reliefs by funded partner agencies (CAB & CCP)
- Number of households placed in Temporary Accommodation during the Qtr
- Annual**
- Number of affordable housing completions

## Communities Committee Performance Report



### Communities Projects and Actions 2021/22

Action Status	
	Cancelled
	Overdue; Neglected
	Unassigned; Check Progress
	Not Started; In Progress; Assigned
	Completed

City Centre Public Space Protection Order	
Implementation of the City Centre PSPO has been fully undertaken and this project is now complete.	<b>Sponsor</b> Warwick Neale
	<b>Due Date</b> 30-Mar-2021
	<b>Original Due Date</b> 31-Jan-2020
	<b>Current Status</b>
	<b>Expected Outcome</b>
Partnership Delivery of Inland Waterway Association - Festival of Water	
The IWA Festival of Water at Perdiswell on the weekend of 28th - 30th August was a great success with an estimated attendance of 3,000 each day. The IWA organisers were very pleased with the support and interest they received from the Worcester community.	<b>Sponsor</b> Warwick Neale
	<b>Due Date</b> 01-Nov-2021
	<b>Original Due Date</b> 31-Oct-2020
	<b>Current Status</b>
	<b>Expected Outcome</b>
Review of existing Public Space Protection Orders	
<ul style="list-style-type: none"> <li>Earlier in the calendar year Communities Committee agreed to extend the Dog Control PSPO for another 3 years, from July 2021-2024 and the Alcohol PSPO for three years, from August 2021-2024.</li> <li>A specific consultation with users of Perdiswell and Riverside will be included as part of a wider public engagement on these two parks.</li> <li>During the previous quarter Communities Committee requested a public consultation on footpath closures at two railway level crossings. Officers have completed the consultation and reporting back on responses to Communities Committee in November 2021.</li> </ul>	<b>Sponsor</b> Warwick Neale
	<b>Due Date</b> 30-Mar-2022
	<b>Original Due Date</b> 30-Mar-2022
	<b>Current Status</b>
	<b>Expected Outcome</b>

<b>Community Recovery Strategy</b>		
Work continues to deliver the actions against the 9 priority themes. The 6 monthly update report will be taken to the Health & Wellbeing Board on the 15th November.	<b>Sponsor</b>	Lloyd Griffiths
	<b>Due Date</b>	31-Mar-2022
	<b>Original Due Date</b>	31-Mar-2022
	<b>Current Status</b>	
	<b>Expected Outcome</b>	

<b>Delivery of 3 affordable housing developments in the City</b>		
The three council owned sites used to increase delivery of affordable housing are now fully complete and the properties have been let. This has met the affordable housing need of 71 households. This project can now be closed.	<b>Sponsor</b>	Nina Warrington
	<b>Due Date</b>	31-Aug-2021
	<b>Original Due Date</b>	31-Mar-2018
	<b>Current Status</b>	
	<b>Expected Outcome</b>	

<b>To develop a Worcester City Homes and Communities Strategy</b>		
This work has not yet commenced due to other shorter term pressures that have taken priority across both housing and communities linked to COVID-19. It is aimed to commence progress with this piece of work during Quarter 3 so that a clear project plan is developed and reported to this Committee during Spring 2022.	<b>Sponsor</b>	Lloyd Griffiths
	<b>Due Date</b>	31-Jul-2022
	<b>Original Due Date</b>	31-Jul-2022
	<b>Current Status</b>	
	<b>Expected Outcome</b>	

<b>Development of Housing Enabling Strategy</b>		
A review of Council led Housing Delivery has been commissioned (contractor confirmed early October 2021) and this will consider a development company as one of the potential vehicles for delivery. The work is scheduled to commence on 1st November 2021 and will report to Communities committee and Income Generation Committee as appropriate during Spring/early Summer 2022.	<b>Sponsor</b>	Lloyd Griffiths
	<b>Due Date</b>	31-May-2022
	<b>Original Due Date</b>	31-May-2022
	<b>Current Status</b>	
	<b>Expected Outcome</b>	

<b>Next Steps Accommodation for Rough Sleepers (Every One In)</b>		
All Rough Sleepers who were part of the Every One In Programme have been moved on into accommodation. This has been achieved working in partnership with a range of partners including Citizen Advice Worcester, CCP, Magg's and St Paul's.	<b>Sponsor</b>	Lloyd Griffiths
	<b>Due Date</b>	31-Mar-2022
	<b>Original Due Date</b>	31-Mar-2022
	<b>Current Status</b>	
	<b>Expected Outcome</b>	

**To implement the recommendations from the Child Poverty Task and Finish Group Final Report**

**A number of the recommendations in terms of working in partnership with the Board require commencement of the draft Worcestershire Health and Wellbeing Strategy to address the health inequalities resulting from child poverty. This is still awaited.**

It is proposed that a response to the consultation by Worcester City Council should be formally signed off by the Health & Wellbeing Committee.

**To seek agreement with the Health and Wellbeing Board to consider child poverty within the established health inequalities groups and or create a specific countywide group to address child poverty.**

The Children and Young Persons Board has clearly identified child poverty as a priority within their Plan. This will be used to ensure a plan is put into place to address child poverty. This work is yet to be scoped.

**To work in partnership with the Health and Wellbeing Board to complete a food poverty Joint Strategic Needs Assessments with a focus on children.**

A new Public Health Consultant has joined Worcestershire CC. She has direct experience of conducting a similar piece of work in Birmingham and has seen the Worcester report and a meeting has been set up with her.

**To review the relationship of Worcester Discretionary Welfare Assistance Scheme with food poverty along with other similar schemes being delivered by partners across the city.**

This work is part of the Strategic Housing Service Improvement Plan. It will not commence until January 2021

**To make the best use of the £50,000 corporate funding to address food poverty**

It is likely this funding will be needed by the Foodbank and for increasing fuel bills.

Latest information from them shows rising demand means there is a need for strong donations to sustain THE Foodbank through the winter over Christmas and the busiest part of the year.

Donations have always been strong but with the increased demand they may not be enough and it is proposed that this funding is ring-fenced for this purpose

<b>Sponsor</b>	Nina Warrington
<b>Due Date</b>	31-Mar-2022
<b>Original Due Date</b>	31-Mar-2022
<b>Current Status</b>	
<b>Expected Outcome</b>	

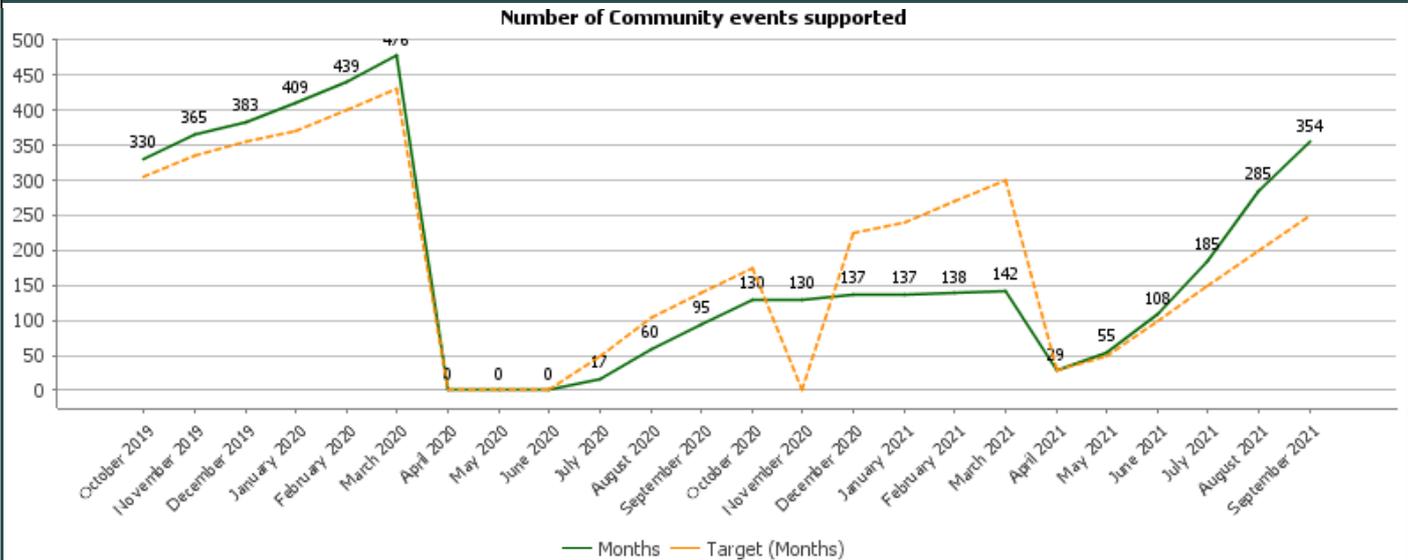


## Communities Key Performance Indicators 2021/22

PI Status	
	Alert
	Warning
	OK
	Unknown
	Data Only

### Number of Community events supported

**Description:** Number of events in community venues supported by the community engagement team - includes weekly walks



<b>RAG</b>		<b>Current Value</b>	354	<b>Sponsor</b>	Warwick Neale
	Aim to Maximise	<b>Current Target</b>	250		

Between July and September the council has administered 246 events and activities on public open spaces. These numbers continue to be higher than the season average due to the number of events postponed from early in the year.

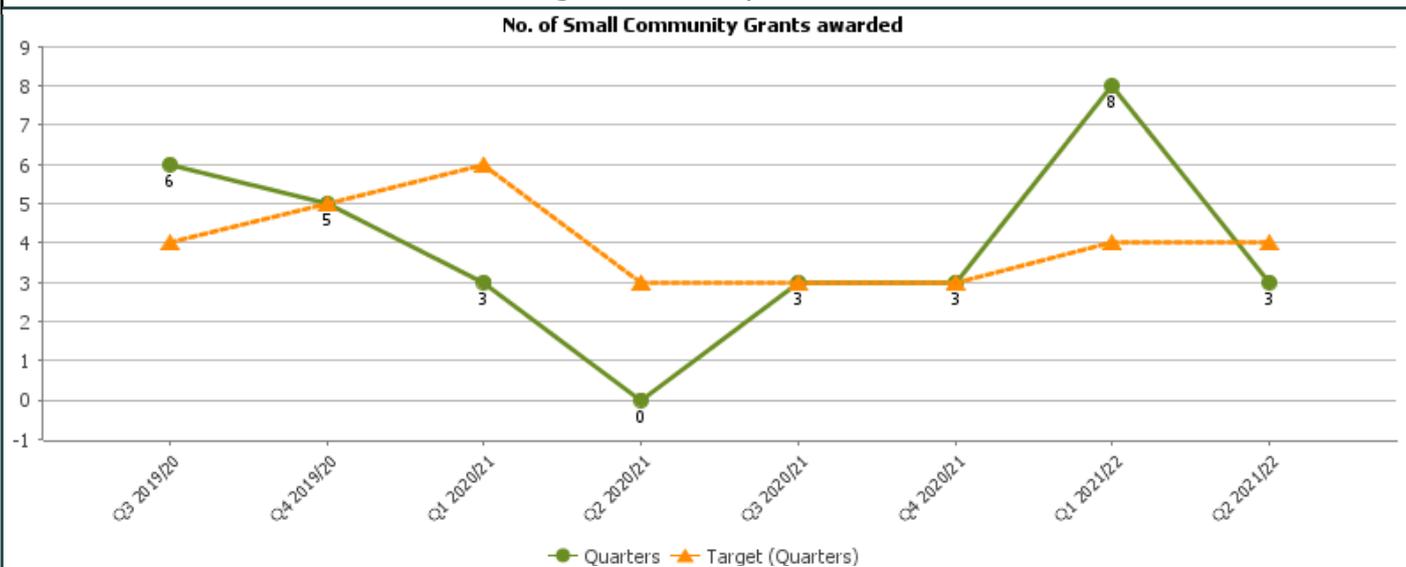
## No. of Small Community Grants awarded

**Description:** Worcester City Council recognises the importance of volunteering in building strong and connected communities. The PI monitors the number of local organisations awarded Small Community Grants;

1. Small Volunteer Grants - to support organisations to increase the role and value of volunteering in their own individual organisations and the communities in which we serve. This grant will match fund pound for pound (up to a maximum of £1,000) projects that increase volunteering within Worcester City.

2. One Worcester Community Grants - open to community groups and voluntary sector organisations working across the city of Worcester. Up to £2,000 in match funding is available from this grant. The focus of this grant scheme is to support project;

- To connect more people to opportunities in the areas of learning skills, training and employment
- To empower individuals, groups and organisations with capacity and skills to enable them to better identify their needs and play a fuller part in contributing to their own well being and development



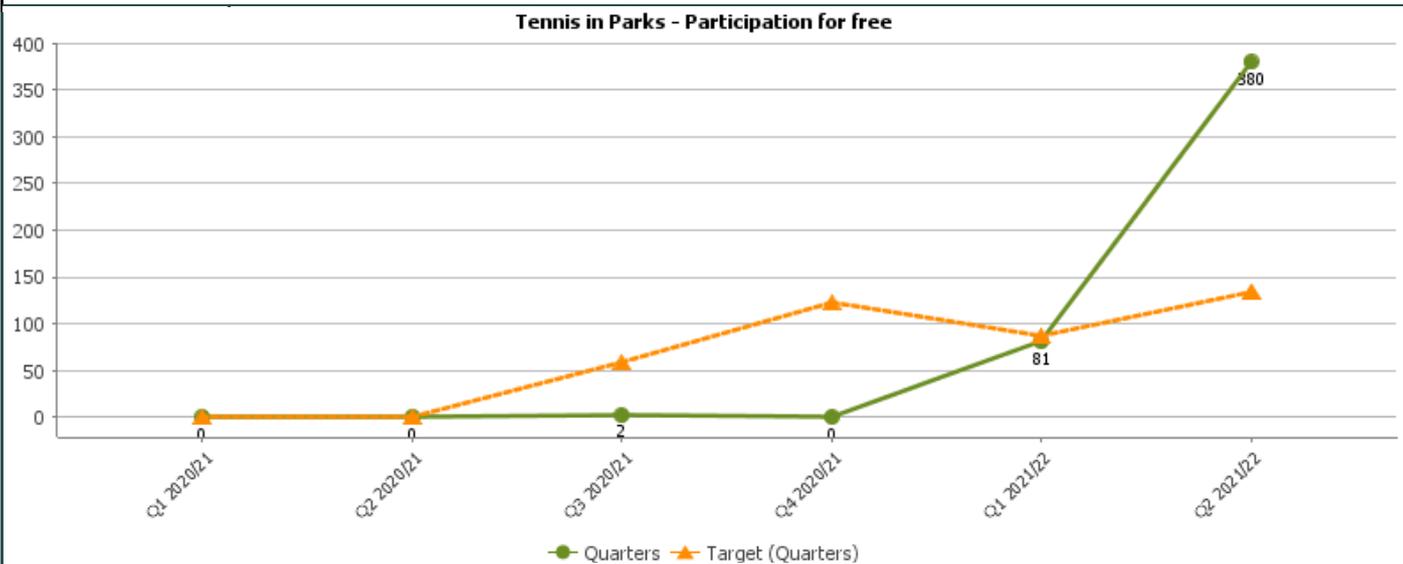
<b>RAG</b>		<b>Current Value</b>	3	<b>Sponsor</b>	Warwick Neale
	Aim to Maximise	<b>Current Target</b>	4		

The Council received four grant applications between July and September, awarded three of those grants during the period with the fourth pending decision at Octobers panel meeting.

At total award of £3,500 was approved supporting Worcester Athletic Club to make small but significant improvements to their facilities, Worcester City FC Supporters Trust to enable them to create a community sports zone at the Worcester Show and the Battle of Worcester Society to facilitate the 370th Anniversary of The Battle of Worcester parade.

### Tennis in Parks - Participation for free

**Description:** The number of free participations in Tennis in Parks

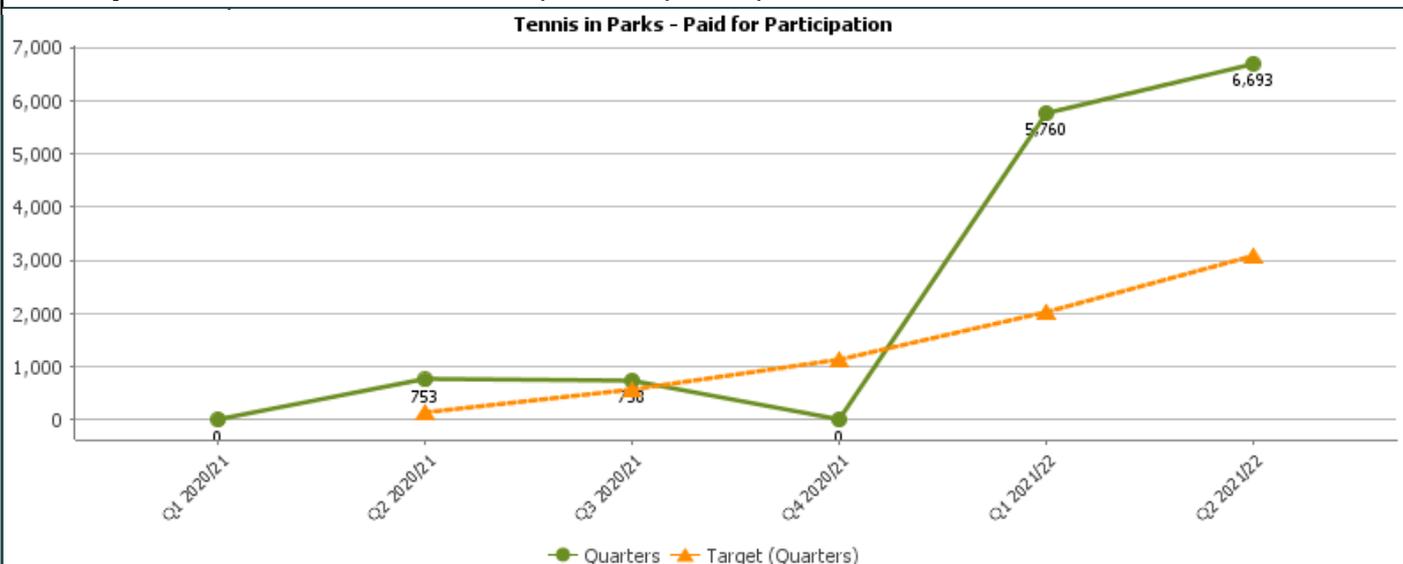


<b>RAG</b>		<b>Current Value</b>	380	<b>Sponsor</b>	Warwick Neale
	Aim to Maximise	<b>Current Target</b>	135		

Participation for free tennis grew significantly during Q2 and finished 248 above the Q2 target. Free social tennis sessions were put on, and Freedom Leisure also supported with a family fun day and offered free mini red tennis sessions during the summer holidays.

### Tennis in Parks - Paid for Participation

**Description:** The total number of paid for participants in Tennis in Parks



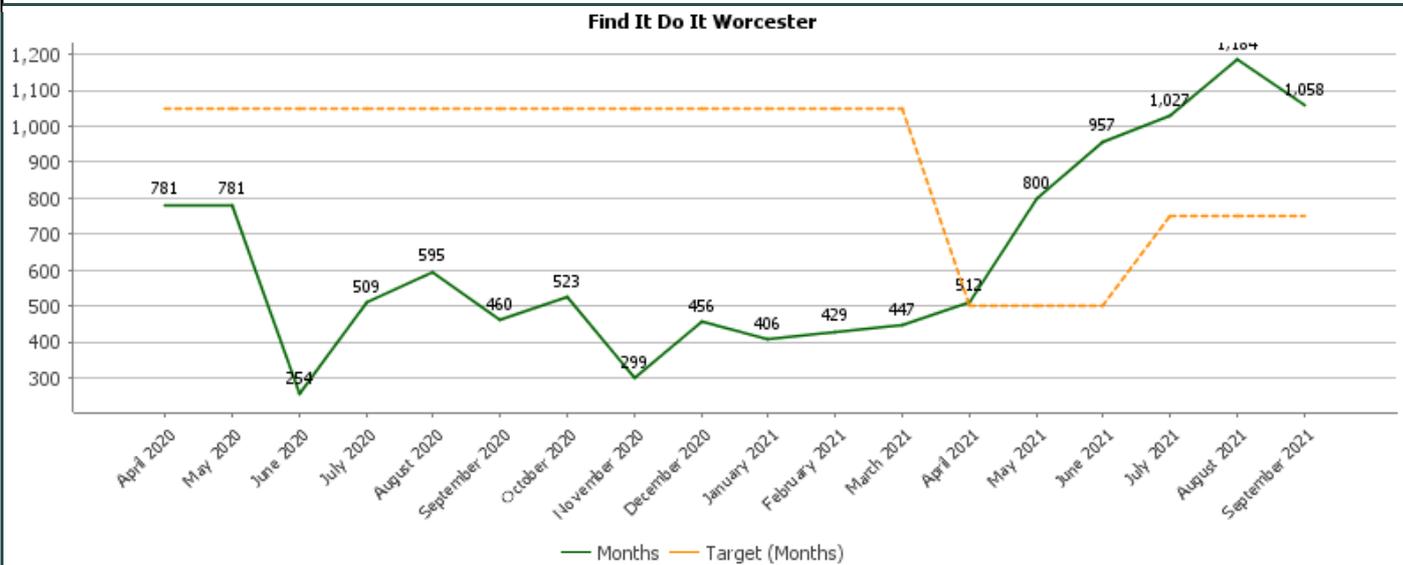
<b>RAG</b>		<b>Current Value</b>	6,693	<b>Sponsor</b>	Warwick Neale
	Aim to Maximise	<b>Current Target</b>	3,090		

Paid for Tennis finished 3,603 above the Q2 active participation target. Participation levels continued to grow during the summer months of July and August with good weather and the school holidays. Freedom Leisure also saw a growth in participation in coaching lessons for both children and adults. Pay and play bookings and annual pass bookings were popular

during July in particular.

### Find It Do It Worcester

**Description:** Number of unique visits to Find It Do It Worcester



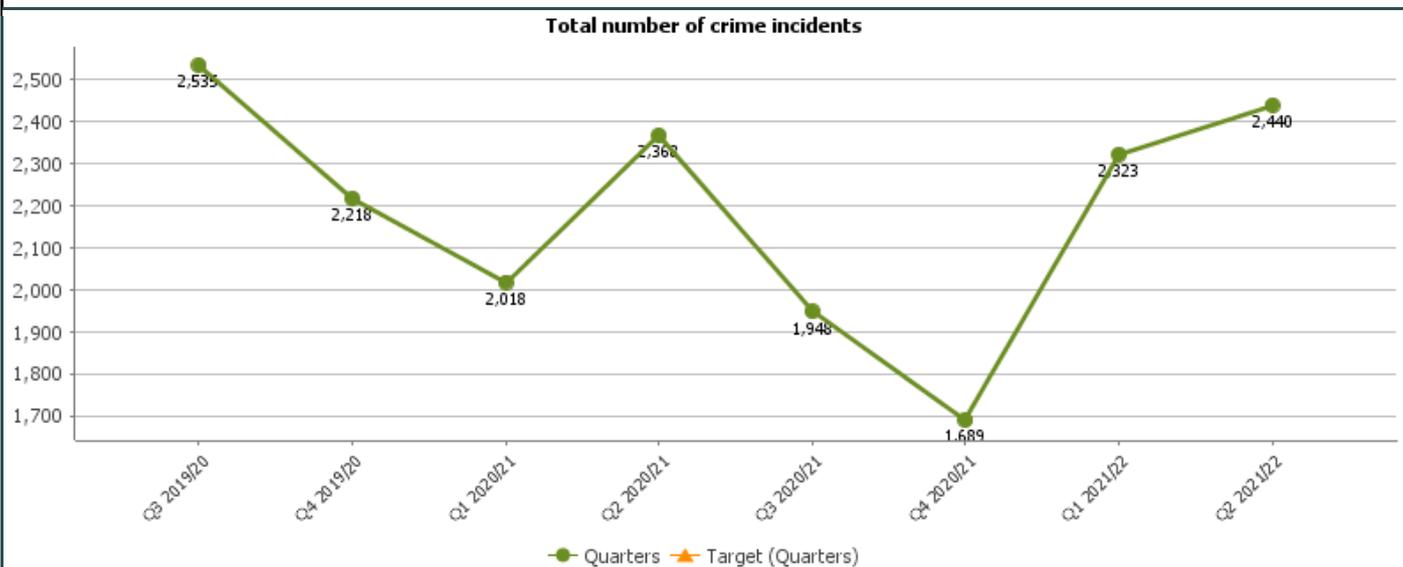
<b>RAG</b>		<b>Current Value</b>	1,058	<b>Sponsor</b>	Warwick Neale
	Aim to Maximise	<b>Current Target</b>	750		

The Find It Do It web portal received 1058 unique visits in September 2021 to raise the total of unique visits between July and September to 3,269. This is an increase compared to previous months and is likely due to recent promotional work.

Officers are continuing to focus on contacting local venues and groups to either register or encourage them to update their information. Officers are actively promoting the site on social media and to communities.

### Total number of crime incidents

**Description:** Total number of recorded crimes reported to West Mercia Police within Worcester



<b>RAG</b>		<b>Current Value</b>	2,440	<b>Sponsor</b>	Warwick Neale
	Aim to Minimise	<b>Current Target</b>			

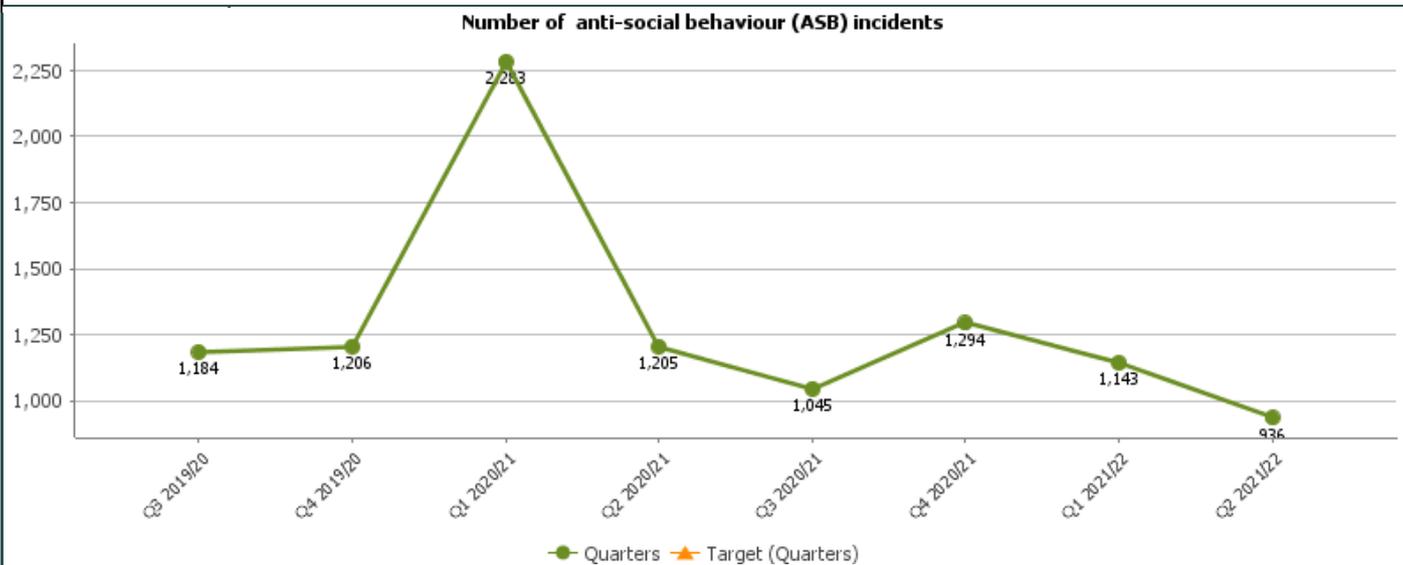
These are the total number of crime figures for July, August and September 2021.

The volume of offences for the second quarter decreased when compared with the same period two years ago. The highest crime incident type continues to be Domestic Abuse. In response to this it is a council priority in our Community Recovery Strategy. Local services are funded and provided through the Dawn Project and housing services prioritise emergency accommodation for those in need.

Crime types and rates are used to inform the South Worcestershire Community Safety Partnership Action Plan. To deliver on the plan Council officers work alongside the Police and partner agencies to respond to local issues and promote services available to residents.

### Number of anti-social behaviour (ASB) incidents

**Description:** Number of recorded anti-social behaviour incidents reported to West Mercia Police within Worcester.



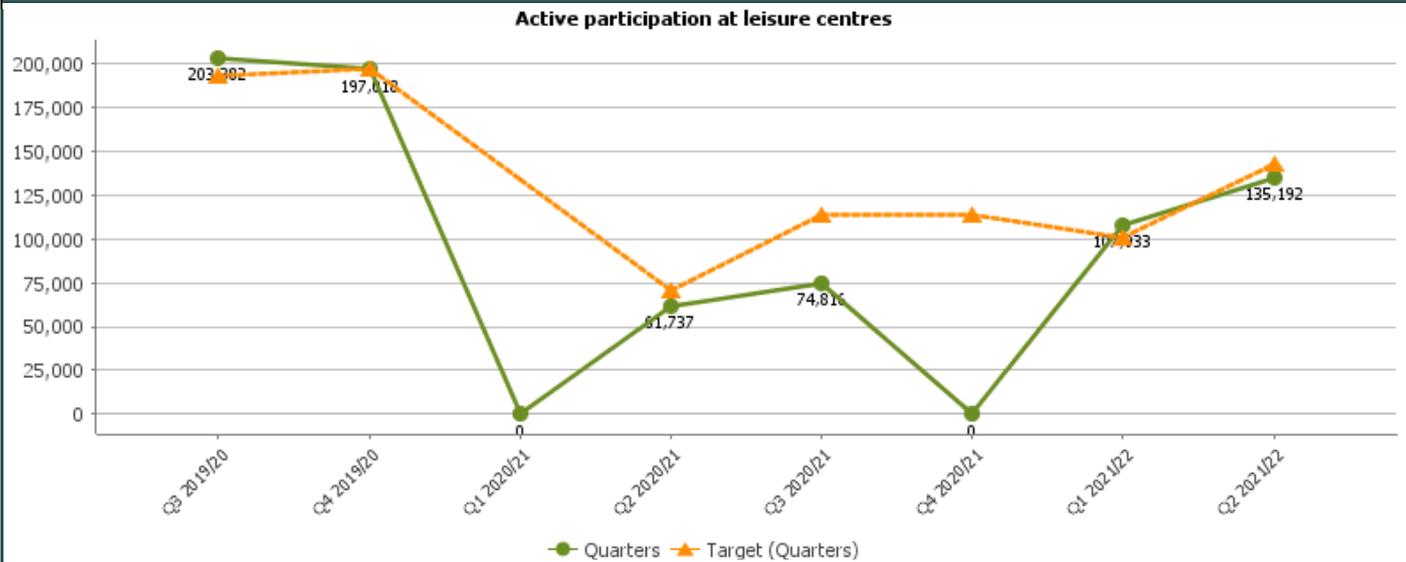
<b>RAG</b>		<b>Current Value</b>	936	<b>Sponsor</b>	Warwick Neale
	Aim to Minimise	<b>Current Target</b>			

The total recorded number of ASB incidents during July, August and September at 936 is lower when compared to the same period over the previous two years.

Worcester City Council has worked with partners to respond to report instances of ASB. Youth intervention work ensures young adults are safeguarded during the Covid19 pandemic; providing mentoring and interventions to help our younger generation make better decisions. Officers are supporting and reassuring residents who report localised issues and are working with partner organisations to support vulnerable individuals.

### Active participation at leisure centres

**Description:** Active participation at Perdiswell, St. Johns, Nunnery Wood leisure centres (and Worcester Pool previously)

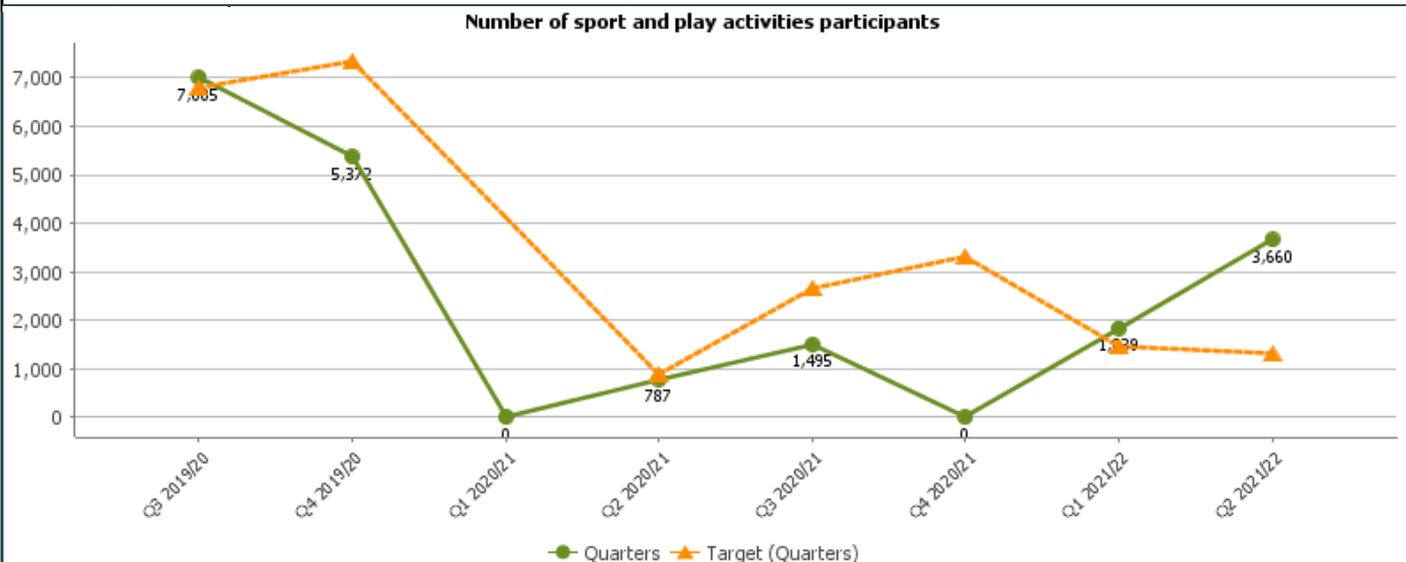


<b>RAG</b>		<b>Current Value</b>	135,192	<b>Sponsor</b>	Warwick Neale
	Aim to Maximise	<b>Current Target</b>	142,545		

The Q2 active participation target fell short by 7,353 visits largely due to one of the artificial grass pitches at PLC being closed (both pitches being refurbished in October) and a lack of swimming galas. Despite this fact, the learn to swim programme at PLC continued its early success. The programme now provides weekly swimming lessons to 2,242 children and adults, which is 157 more swimmers than the pre pandemic period. The children’s holiday camp at PLC was also very successful with 944 participants, 177 of these receiving a free place through the governments, holiday activities and food programme scheme. Freedom Leisure also ran a family open day at PLC, where 1,336 attended.

### Number of sport and play activities participants

**Description:** Number of participants engaged in sport and play activities



<b>RAG</b>		<b>Current Value</b>	3,660	<b>Sponsor</b>	Warwick Neale
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Aim to Maximise	<b>Current Target</b> 1,300
<p>The ACW team finished Q2 2,360 over target. Q2 saw them plan and deliver their free summer multi sports programme and accept invitations to attend and support a range of community events. As well as this they maintained all of their existing disability sport, youth sport, active ageing, school sport and active health programmes. The team also added another 2 youth sessions to the programme and committed to 4 days a week of school sport.</p>	

**Number of affordable housing completions**

**Description:** The number of new units of affordable housing completed. This includes both new build units and units purchased off the open market by housing providers for the provision of affordable housing.

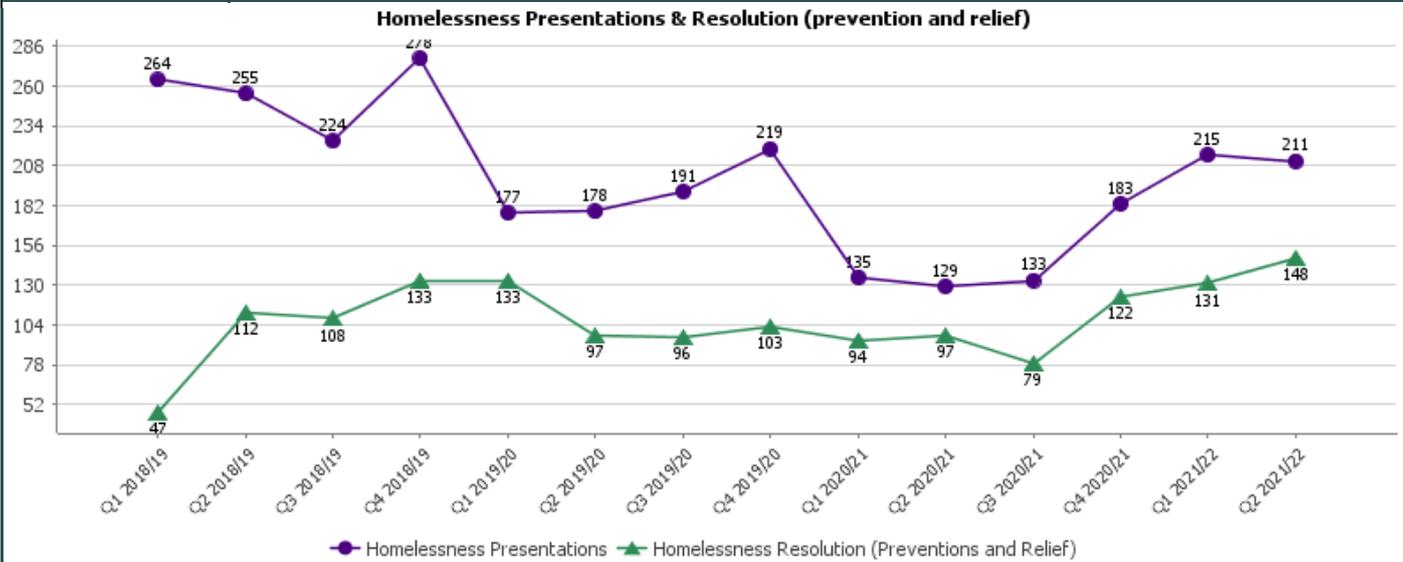


<b>RAG</b>	<b>Current Value</b> 109	<b>Sponsor</b> Nina Warrington
Aim to Maximise	<b>Current Target</b> 100	

At the end of the 2020-21 financial year, 109 new affordable housing units have been developed by RP partners in the City. This is much lower than the forecasted delivery of 188 units because of the successive Covid 19 lockdowns, which for some time closed construction sites, and then supply chain and staffing issues have caused developers delay in delivering sites many of which have moved into the next financial year, Our annual target of 100 units has been met.

## Homelessness Resolution (Preventions and Relief)

**Description:** The number of people who presented as homelessness or threatened with homelessness and to whom we owed a duty against the number of presentations that are prevented or relieved of homelessness.



<b>RAG</b> 	<b>Current Value</b> 148	<b>Sponsor</b> Nina Warrington
Aim to Maximise	<b>Current Target</b>	

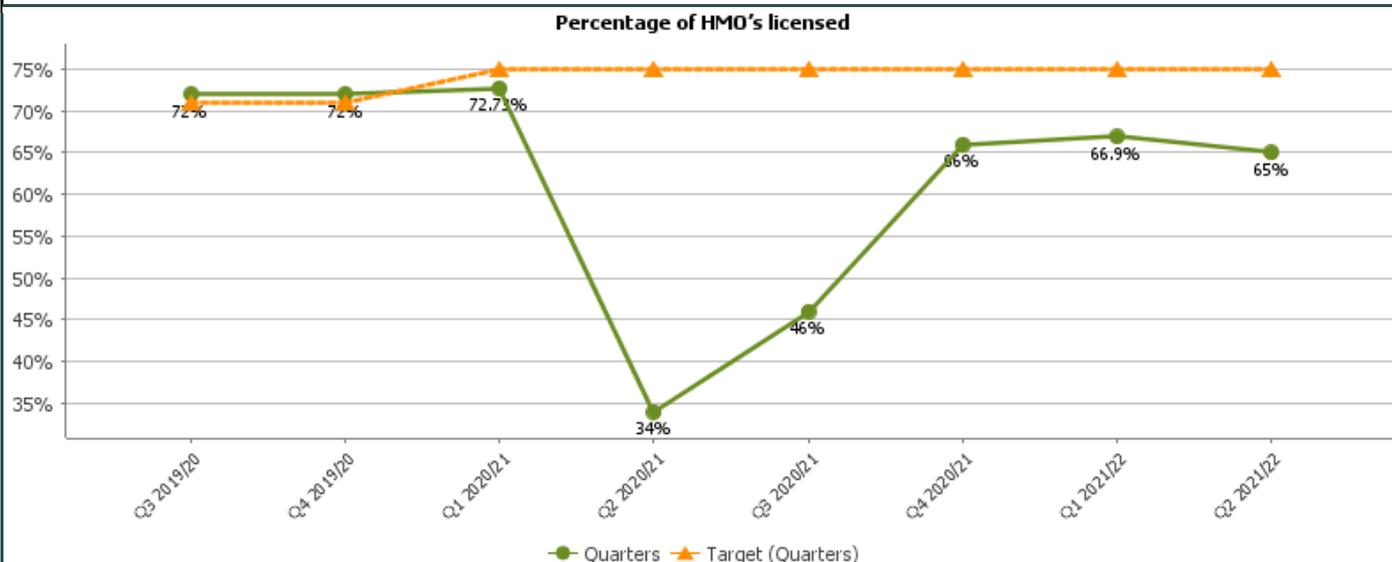
Presentations refer to the number of cases where we accepted a duty within the quarter to either prevent or resolve a household's homelessness.

Resolutions refer to the number of cases during the quarter where we successfully prevented homelessness or helped a household into long-term accommodation.

Under the HRA, households can approach us much earlier for assistance and we can be working with a household in some instances in excess of four months to find them accommodation. It is therefore likely that many of the cases presenting in this quarter will not be resolved until the next quarter or beyond.

### Percentage of HMO's licensed

**Description:** The total number of HMOs licensed as a percentage of the total number of suspected HMOs in the city.



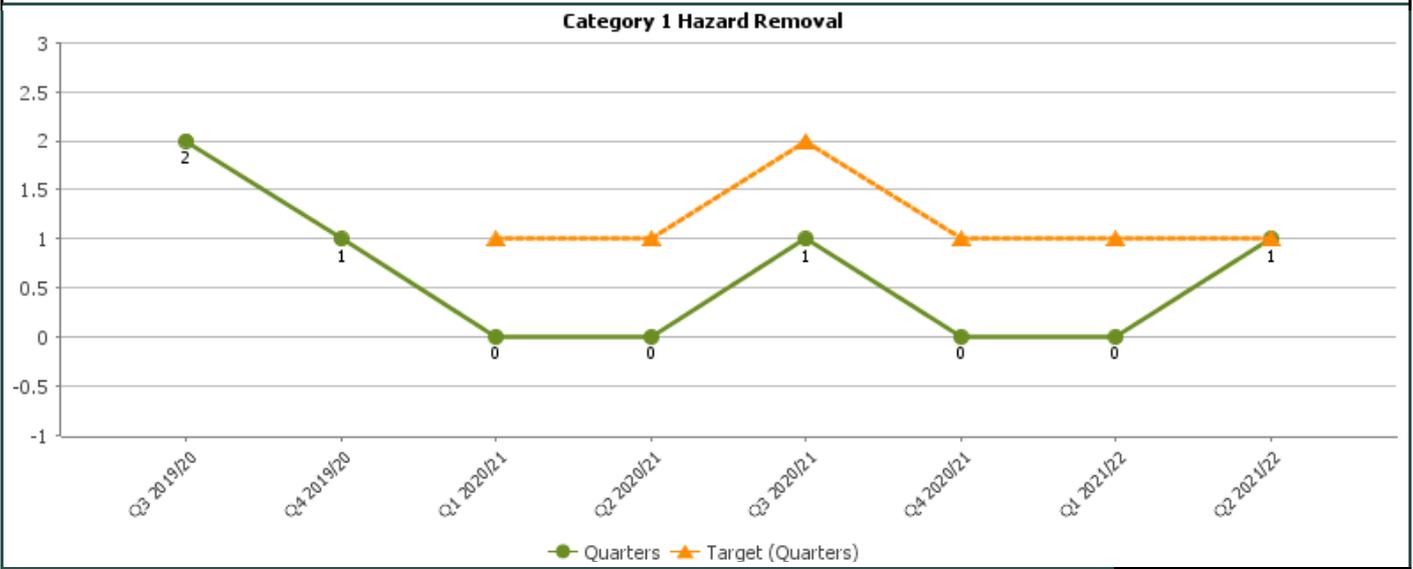
<b>RAG</b>		<b>Current Value</b>	65%	<b>Sponsor</b>	Nina Warrington
	Aim to Maximise	<b>Current Target</b>	75%		

On the 31st August 2020 the licences for 'Additionally Licensed' properties expired and many are going through the process of application for a new licence. At the end of Q2 we have 426 mandatory HMOs and 290 Additional HMOs (716 total) – and 38 applications being processed. During this time 6 new HMO's have been identified through external assessment during business as usual activity.

There is still a natural churn of properties where owners have sold and where owners have decided to convert the property back into single family use which keeps the PI relatively stable but officers continue to work to identify HMOs that are not licensed through a variety of means.

### Category 1 Hazard Removal

**Description:** Number of private sector dwellings where Category 1 hazards are removed through Council intervention.  
 Hazards are identified following a HHSRS inspection of the property: category 1 hazards are a serious and immediate risk to a person's health and safety; category 2 hazards are less serious or less urgent. Local Authorities have a duty to remove all Category 1 hazards from the property and have a power to remove Category 2 hazards.  
 intervention



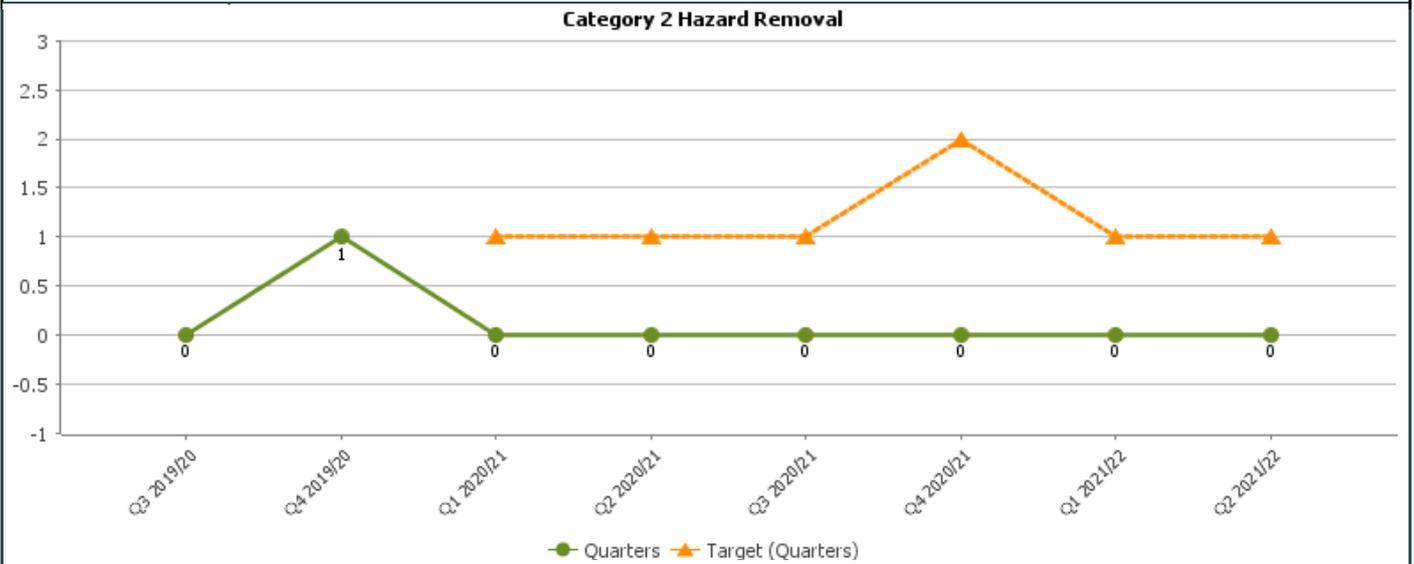
<b>RAG</b>	<b>Current Value</b>	1	<b>Sponsor</b> Nina Warrington
	Aim to Maximise	<b>Current Target</b>	

Officers are back out in the field and proactively working through all enquiries. During this quarter there were 138 routine inspections carried out, which included 131 HMO inspections, 23 Worcester City Letting property inspections. There were 15 property standards complaints of which 1 required formal intervention and 4 informal intervention.

A single property with a Category 1 hazard was identified and the landlord has resolved these issues. Those properties with Category 1 hazards previously identified are still empty and are awaiting repair by the owners or landlords.

### Category 2 Hazard Removal

**Description:** Number of private sector dwellings where Category 2 hazards are removed through Council intervention.  
 Hazards are identified following a HHSRS inspection of the property: category 1 hazards are a serious and immediate risk to a person's health and safety; category 2 hazards are less serious or less urgent. Local Authorities have a duty to remove all Category 1 hazards from the property and have a power to remove Category 2 hazards.



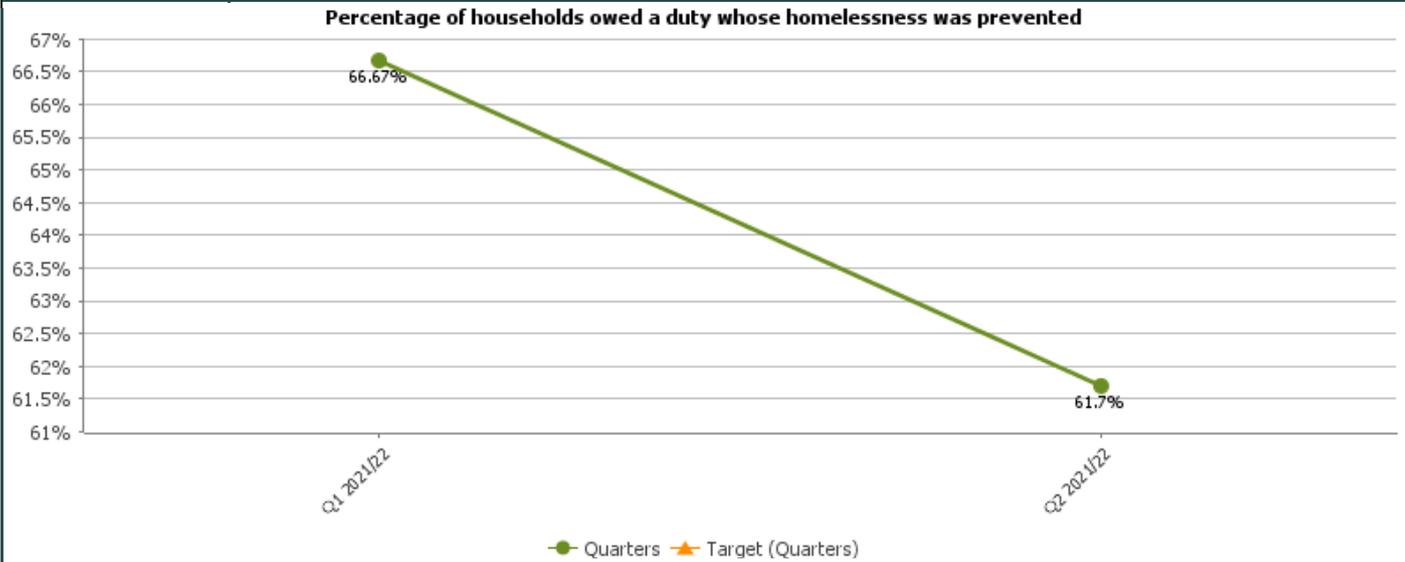
<b>RAG</b>	<span style="color: red;">●</span>	<b>Current Value</b>	0	<b>Sponsor</b>	Nina Warrington
	Aim to Maximise	<b>Current Target</b>	1		

Officers are back out in the field and proactively working through all enquiries. During this quarter there were 138 routine inspections carried out, which included 131 HMO inspections, 23 Worcester City Letting property inspections. There were 15 property standards complaints of which 1 required formal intervention and 4 informal intervention.

There have been no Category 2 hazards identified.

**Percentage of households owed a duty whose homelessness was prevented**

**Description:** The percentage of households where a homeless duty is owed and the case was successfully prevented from homelessness i.e. are sustained in present accommodation by negotiating with a landlord to keep a household in their present accommodation, providing a rent deposit.

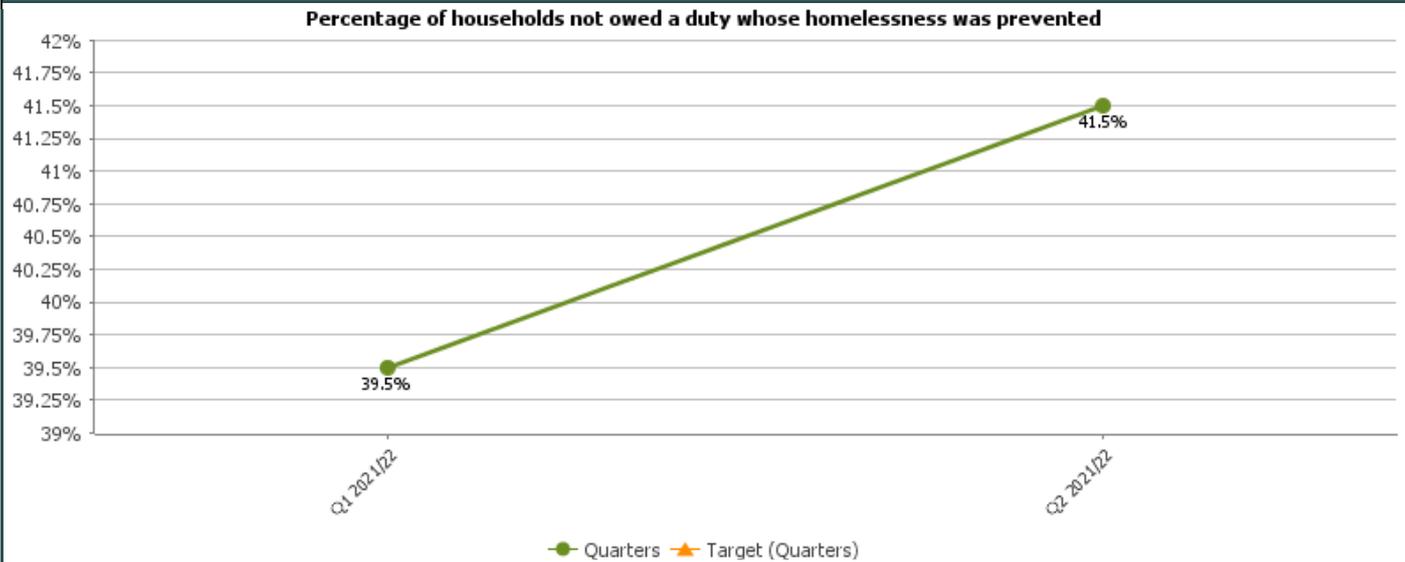


<b>RAG</b>		<b>Current Value</b> 61.7%	<b>Sponsor</b> Nina Warrington
	Aim to Maximise	<b>Current Target</b>	

The percentage of households that approached the Council and were owed a duty whose homelessness was prevented in quarter 2 was 61.7% which is a similar percentage to quarter 1. Out of 94 cases 58 were prevented from becoming homeless.

**Percentage of households not owed a duty whose homelessness was prevented**

**Description:** The percentage of households where a homeless duty is not owed and the case was successfully prevented from homelessness

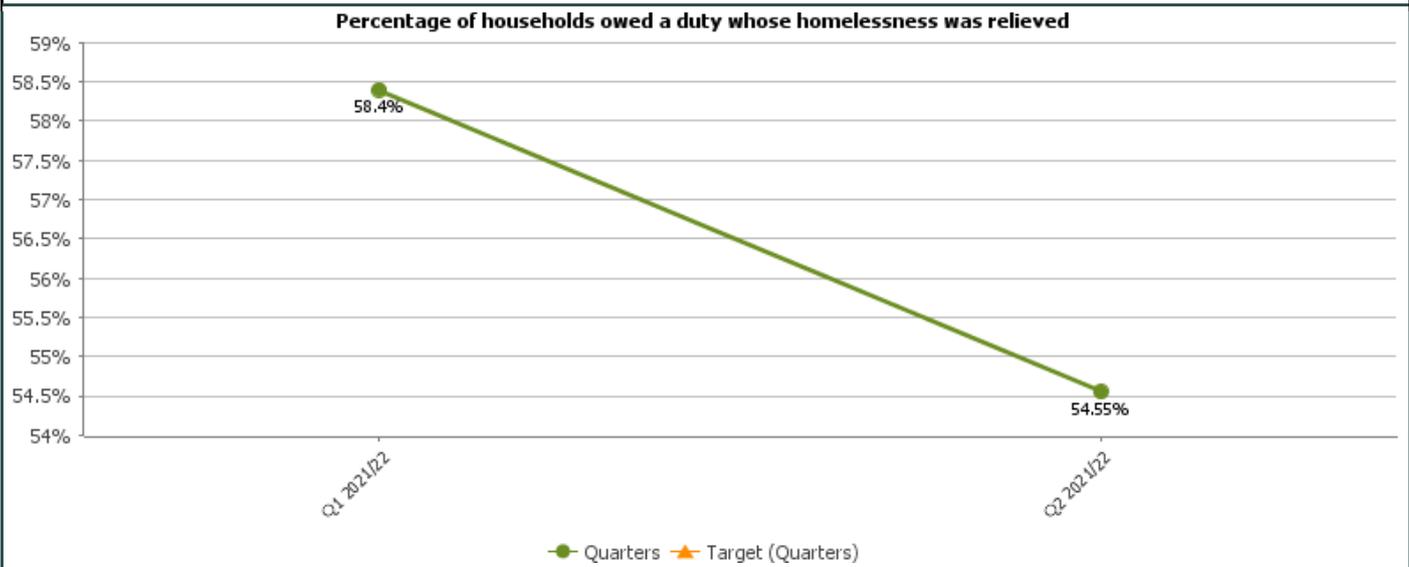


<b>RAG</b> 	<b>Current Value</b> 41.5%	<b>Sponsor</b> Nina Warrington
Aim to Maximise	<b>Current Target</b>	

This quarter shows a small increase in the number of households who were not owed a duty whose homelessness was prevented. This percentage equates to 34 out of 82 households.

**Percentage of households owed a duty whose homelessness was relieved**

**Description:** When households are either already homeless when they approach the council or the LA cannot prevent their homelessness the Council has a 56 day duty to help relieve their homelessness. This is the percentage of households who are assisted by the Council to find alternative accommodation within this period LHAs are required to take reasonable steps for 56 days to help to relieve homelessness by helping the applicant to secure suitable accommodation. The reasonable steps would be similar to those provided at prevention stage, for example provision of a rent deposit for new accommodation or help with family mediation.

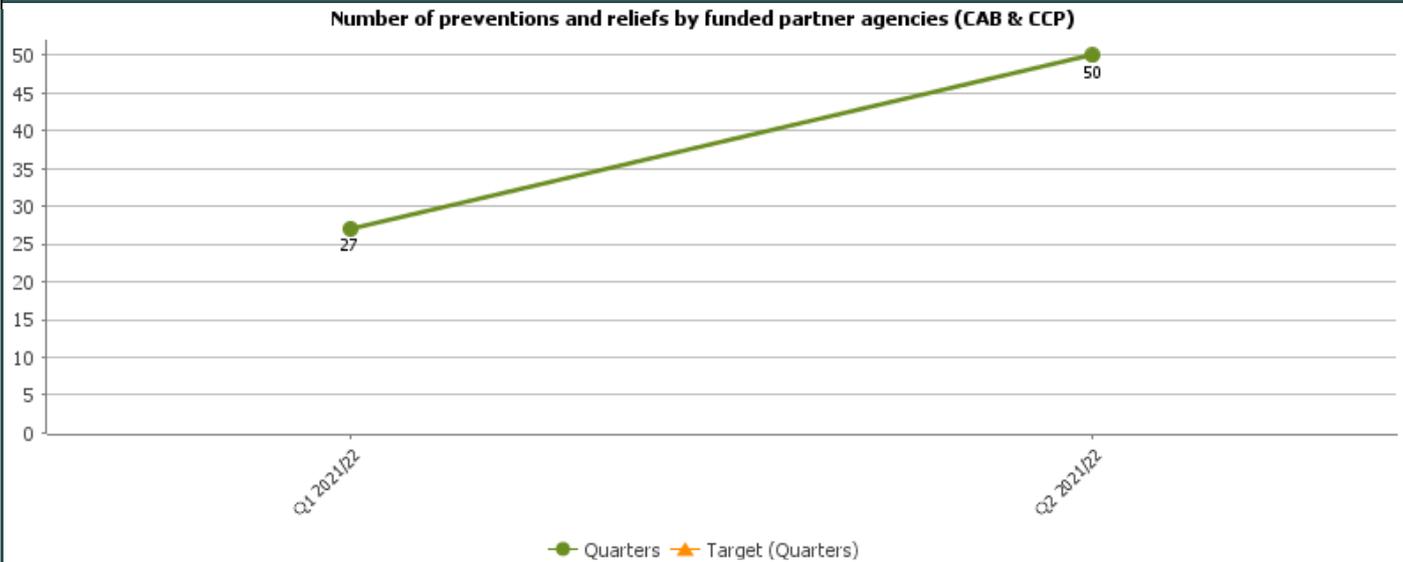


<b>RAG</b> 	<b>Current Value</b> 54.55%	<b>Sponsor</b> Nina Warrington
	Aim to Maximise	

The percentage of homeless household owed a duty whose homelessness was relieved was 54.55%, a slight decrease from last quarter. The percentage is very similar so there are no specific reasons to account for the difference.

### Number of preventions and reliefs by funded partner agencies (CAB & CCP)

**Description:** Outcomes achieved by grant funded Agencies supporting the Council to prevent and relieve homelessness

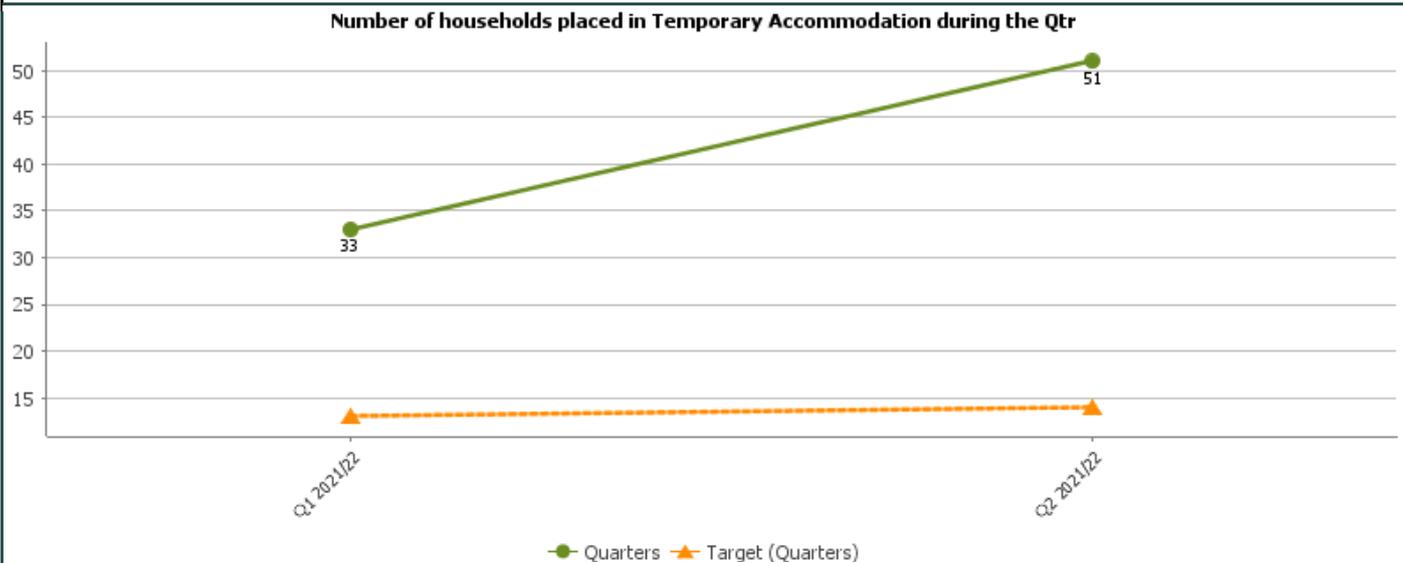


<b>RAG</b>		<b>Current Value</b> 50	<b>Sponsor</b> Nina Warrington
Aim to Maximise		<b>Current Target</b>	

There have been 50 preventions by grant funded agencies Caring for Communities and People (13) and Citizen Advice Worcester (37) supporting the Council to prevent and relieve homeless.

### Number of households placed in Temporary Accommodation during the Qtr

**Description:** The number of households placed into emergency/temporary homeless accommodation during the quarter. Households will remain in this accommodation for up to 56 days.



<b>RAG</b>		<b>Current Value</b> 51	<b>Sponsor</b> Nina Warrington
Aim to Minimise		<b>Current Target</b>	

This is a new PI and we will continue to monitor.