



Report to: Health & Wellbeing Committee, 15th November 2021

Report of: Corporate Director - Operations, Homes & Communities

Subject: MAGGS DAY CENTRE

1. Recommendation

1.1 That the Committee notes the contents of this report and the associated presentation provided by Maggs Day Centre.

2. Background

2.1 Maggs Day Centre has been operating since 1985, supporting homeless and socially isolated people in Worcestershire. They work with the most marginalized groups in society, many unable to fulfil the most basic of needs, and face significant barriers to integrating back into society. Alongside addressing basic needs, the staff signpost their service users to other relevant agencies, such as hostels, drug and alcohol support services and housing providers.

2.2 Maggs address these needs by providing two Day Centres, a clothing project, and a countywide outreach service partly funded by other grant funding (2 workers) and Government Rough Sleeper Initiative RSI 4 Funding (4 Navigator workers) 2021/22, an accommodation project and a project to provide support to secure accommodation and a health hub for rough sleepers. Their services are operated with the help of 40 volunteers and overall, it helps around 600 people every year.

Navigator Outcomes April 20 – Mar 21

	Worcester City	Countywide Total
Total number referred to Navigation	49	109
Number accommodated	37	75
Referred to/and accommodated with Housing First	5	10
Lost accommodation	4	7
Repatriated	2	3
Relocated out of area	0	3
Deceased	2	4
Charity funding used	10	17
Charity funds spent		
Personalisation budget used	34	71
Personalisation budget spent		

- 2.3 Maggs has worked in alignment with the City Council for several years towards a common goal. The goal is to not just support rough sleepers in their situation, but to help them make the personal changes necessary and alter their lifestyle, by dealing with the issues that hold them back, like lack of confidence, substance abuse, or poor health, so that they can access stable housing and sustain a life away from the streets.
- 2.4 Maggs have been invited to present at the Health & Wellbeing Committee to talk about their services and the outcomes that have been achieved, particularly in respect of Health & Wellbeing.

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Background Papers: None